

Welcome to the P&O Cruises Course; Shore Excursions

Please allow 20 minutes to review the course material and 5 minutes for the quiz. After completing the course material you may take the quiz. With all of the Academy courses, you have the option to bookmark your progress and resume where you left off at a later time that is convenient for you. Simply click the “Pause” button at the bottom of your screen or exit out of your browser once the slide timing is complete at any point during the course.

Shore Excursions

Introduction



One of the key benefits of a cruise is of course the fact that it is a multi destination holiday and the P&O Cruises programme of shore excursions ensures passengers get the most out of each destination.

Your customers may have the preconception that shore excursions inevitably involve big groups and coach tours. Reassure your customers with the knowledge that P&O Cruises offer over 1,200 excursions across the world.

Reasons for your customers to book shore excursions

Getting the most from their time ashore.

We want our passengers to enjoy their time ashore which is why our team of dedicated destination experts work closely with local tour operators to put together an exciting range of tours at each port. All of the excursions follow tried, tested and well-researched itineraries that start as soon as the passenger steps off the ship. They could be exploring within minutes. On many of the excursions, passengers will also benefit from not having to queue at attractions and landmarks, allowing even more time to see a destination.

The choice of tours

Passengers can choose from a wide range of tours to suit all, interests and abilities, from leisurely sightseeing tours, to action packed activities, or lazy days on the beach. Tours also range from a few hours to a whole day.

Value for money

With entrance fees, transportation, English speaking guides, lunch and refreshments (where advertised) all included, a shore excursion can provide excellent value for money.

Reasons for your customers to book shore excursions

Peace of mind

Our excursions offer passengers a safe and secure way of exploring ashore. We ensure all shore excursion providers have insurance, and that they have and adhere to their own safety management systems. If an excursion is delayed, the ship will not leave without the passengers on that tour. This means passengers can relax and enjoy the day rather than worrying about getting back to the ship in time. Also if there is any reason why we have to make a last minute change to the cruise itinerary, we may be able to offer passengers a range of alternative tours.

Plan ahead

By reserving shore excursions prior to their cruise, passengers can relax having secured a place on the tours they want and at the best price, as the most popular excursions fill up quickly and their prices go up nearer to departure and onboard.

i

Our customer service questionnaires consistently rate the quality of service offered by the shore excursions team at over 83%

Reserving shore excursions

Approximately 100 days before the cruise departs passengers can visit the [Cruise Personaliser](#) area of the P&O Cruises website to reserve shore excursions.

If you want to direct your customers to Cruise Personaliser, advise them to click Cruise Personaliser at the top right of the P&O Cruises homepage.



Please note all dates are approximate.



Reserving shore excursions

Once logged into Cruise Personaliser passengers can narrow down the excursions available by port and see full details of the excursion including any meals which are included and duration of the tour.

The screenshot displays the P&O Cruises website's 'Cruise Personaliser' interface. At the top, the navigation bar includes 'Travel Documents', 'Preparing to Go', 'Getting There and Back', 'Life on Board', 'Dining', 'Going Ashore', 'Spa', and 'Little Luxuries'. The 'Going Ashore' menu is expanded, showing options like 'View and Book Shore Excursions'. The main content area shows a search for 'Venice' with a 'Show Filters' button. Below this, three excursion cards are visible: 'Venetian Panorama', 'Murano Glass and Burano', and 'Verona On Your Own'. The 'Venetian Panorama' card is selected, showing a large image of St Mark's Basilica. To the right of the image are 'More Images' and 'Activity Level: Low' (2 1/2 hours). Below the image, the text describes the tour: 'Your motor-launch will glide along the broad Giudecca Canal to Saint George's Island, before traversing the southern lagoon to San Servolo and San Lazzaro.' It also lists the dates (13 and 26 August 2014) and prices (Adult: £34.00 / Child: £20.00). A 'BACK' button is visible at the bottom right of the details section. At the very bottom, a 'Select date to book' dropdown shows 'Tuesday 26 August'.

i For further details on how to book shore excursions please visit the Cruise Personaliser module

Viewing shore excursions

The screenshot shows the P&O Cruises website interface. At the top, the P&O Cruises logo is displayed with the tagline 'Time for you' and the phone number '0843 374 0111'. The navigation bar includes 'Find & book cruises', 'Our ships', 'Destinations', 'About P&O Cruises', 'How can we help?', 'Your account', and 'Offers'. The 'About P&O Cruises' dropdown menu is open, showing categories such as 'Cruising with P&O Cruises', 'Why choose P&O Cruises', 'Entertainment & activities', 'Going ashore', 'Commitment to service', 'Luxury accommodation', 'Relaxed & formal dining', 'Family friendly cruising', 'Spa & wellbeing', 'Great value', 'First time cruising', 'The basics', 'Planning a cruise holiday', 'Days at sea', 'About P&O Cruises', 'Our 175 year heritage', 'What the papers say', 'The Peninsular Club', 'On board shopping', 'Special occasions', 'Weddings & Renewal of vows', and 'Gifts & Celebrations'. The 'Going ashore' option is highlighted. Below the navigation, there is a search bar and a 'Start your search' button. The main content area features a large image of a mosque and a section titled 'Cruise tours and shore excursions' with a search form for shore excursions and a 'Go' button. The page also includes social media sharing options and a 'Thinking of taking your first cruise?' section.

This block provides a detailed view of the 'About P&O Cruises' dropdown menu. The menu is organized into two columns. The left column lists various cruise-related topics: 'Cruising with P&O Cruises', 'Why choose P&O Cruises', 'Entertainment & activities', 'Going ashore', 'Commitment to service', 'Luxury accommodation', 'Relaxed & formal dining', 'Family friendly cruising', 'Spa & wellbeing', 'Great value', 'First time cruising', 'The basics', 'Planning a cruise holiday', 'Days at sea', 'About P&O Cruises', 'Our 175 year heritage', 'What the papers say', 'The Peninsular Club', 'On board shopping', 'Special occasions', 'Weddings & Renewal of vows', and 'Gifts & Celebrations'. The right column lists specific services and offers: 'First time cruising', 'The basics', 'Planning a cruise holiday', 'Days at sea', 'About P&O Cruises', 'Our 175 year heritage', 'What the papers say', 'The Peninsular Club', 'On board shopping', 'Special occasions', 'Weddings & Renewal of vows', and 'Gifts & Celebrations'. The 'Going ashore' option is highlighted in the left column.

Passengers who would like an idea of the type of shore excursions likely to be available on their cruise before they are available on Cruise Personaliser should select 'Going ashore' from the 'About P&O Cruises' tab.

Viewing shore excursions

Why P&O Cruises Service Dining Entertainment Families Accommodation Spa

Cruise tours and shore excursions

Iconic sights, awe-inspiring scenery, and compelling local cultures - each port of call is brimming with exciting possibilities. To help you experience the very best from your destinations, P&O Cruises offers a diverse selection of excursions ashore, from leisurely sightseeing to exciting activities.

Shore excursions are created by a team of destination experts who work closely with carefully selected, reliable local operators and are designed to suit all ages, interests and abilities. Once you've booked your holiday, you'll be able to browse through excursions tailored to your specific cruise and purchase your tours in advance through [Cruise Personaliser](#).

Once you login to your booking, you will also be able to see more shore excursion images and watch a selection of tour videos to bring your tours alive.

Places are limited on some excursions and the most popular tend to sell out early, so the sooner you book, the better. By booking ahead, you can spread the cost of your holiday and also benefit from our price promise, which guarantees your selected tours will not be offered cheaper at a later date.

Search for shore excursions

Please select Region

- Please select Region
- World cruises
- Asia & Orient
- Australasia
- Baltic
- South America
- British Isles
- Canary Islands
- Caribbean**
- Central America
- Central Mediterranean
- Middle East
- Eastern Mediterranean
- Iberia
- Indian Ocean
- Africa
- Fjords & Iceland
- Panama Canal
- South Pacific
- USA & Canada
- Western Mediterranean

Explore Gibraltar

Heading to Gibraltar this summer? Get in

Why P&O Cruises Service Dining Entertainment Families Accommodation Spa & leisure

Cruise tours and shore excursions

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Search for shore excursions

Caribbean

Please select Port

- Please select Port
- Antigua
- Aruba
- Barbados
- Bequia
- Bonaire
- Curacao
- Dominica
- Grand Cayman
- Grand Turk

Showing all shore excursions

Search shore excursions

Please note: The shore excursions listed are typical for this port. The full programme of shore excursions available for your cruise will be displayed on [Cruise Personaliser](#) at least 12 weeks prior to departure.



Aerial Trek Zipline Adventure

Experience the thrill of zipping through one of Barbados' most beautiful sites.

[Show more](#)

Duration:
2½ hours



Anthony Hunte's Garden and Orchid World

Explore 2 of the island's favourite attractions, a must for those with a passion for gardens and orchids.

[Show more](#)

Duration:
4 hours



The Atlantis Submarine Experience

Enjoy the magic of the underwater world of Barbados on board the incredible Atlantis Submarine.

[Show more](#)

Duration:
2½ hours



Barbados Beach Break

Take some time out to relax on one of the island's beaches.

[Show more](#)

Duration:
3½ hours



Barbados Golf Club

Passengers can then select the relevant region and port to bring up a list of shore excursions likely to be available.

Green world tours

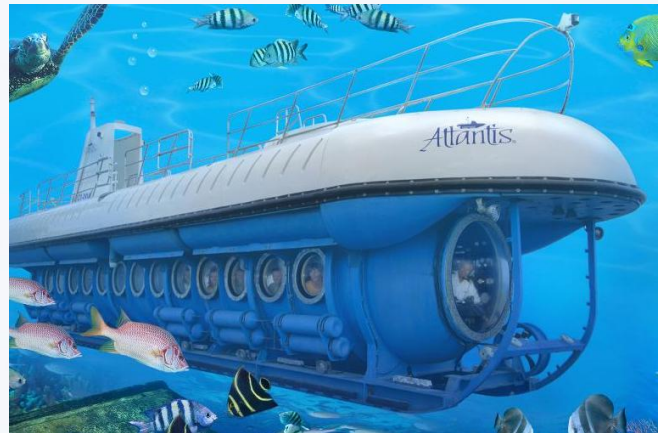
For passengers wanting to make a difference to the port they are visiting we now offer a range of charitable and responsible tourism shore excursions on a selection of itineraries. This programme of non profit making tours are designed to support the towns and communities visited as well as giving passengers a unique experience ashore.

Examples include a Children's Home in Port Kelang and the Peninsular School Feeding Project in Cape Town. Tours are also offered to various wildlife centres such as the Sea Turtle Conservation Centre in Laem Chabang and the Cats and Dogs Rescue Centre in Koh Samui.

The tours vary in price with some including a donation and others just covering costs, leaving passengers free to make their own donation.

Personal experiences

Many of the most popular excursions provide a relatively personal experience as part of a small tour group. This allows passengers to interact with their guide and get to know the other people in the group. On the Caribbean island of Barbados for example passengers can embark on a voyage of discovery aboard the Atlantis Submarine. Sitting in air conditioned comfort up to 100 feet below the surface, they can watch the sea life.



Private tours

For a truly exclusive experience passengers can choose a 'Private Tour'. For example from St. Petersburg car enthusiasts can see the sights in a vintage Volga (once the pride of the Soviet Union). Passengers can stop and go as they wish visiting sights such as the Troitsky Bridge and the ornate Church of the Saviour on the Spilled Blood plus indulge in 'high-tea' at one of the grandest 5-star hotels.



Activity

If your customers like excitement and adventure, there are plenty of active shore excursions that deliver adrenaline fuelled fun, such as these...

[Watch a short video of Activity tours](#)



Aerial Trek Zipline Adventure (Barbados)

Experience the thrill of zipping through one of Barbados' most beautiful sites, on this fun-filled adventure!



Fjord RIB Adventure (Olden)

A visit to Olden to experience the Nordfjord on board a high-speed RIB, for a unique and exhilarating ride!

[Watch the Video](#)



Kayak and Snorkel (Antigua)

On this tour passengers paddle through mangroves and over tranquil lagoons before enjoying the crystal-clear waters of the Caribbean Sea.

[Watch the Video](#)

Once in a lifetime

As the name suggests, these tours are designed to deliver some extraordinary experiences. From helicopter flights to exclusive concerts, these truly are once in a lifetime opportunities.

[Watch a short video of Once in a Lifetime tours](#)



Riviera Helicopter (Monte Carlo)

Gain a bird's eye view of the French Riviera in a spectacular helicopter ride.

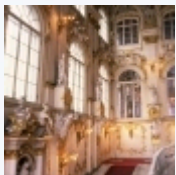
[Watch the Video](#)



America's Cup (St Maarten)

Experience the thrill of racing aboard a multi-million dollar America's Cup yacht in St Maarten.

[Watch the Video](#)



An Evening at the Hermitage (St Petersburg)

Enjoy an 'after hours' visit to St. Petersburg's Hermitage. Discover the Museum's collections - without the crowds and be treated to an exclusive classical concert.

101°52'53"W

50°52'35"N

Family tours

Family excursions are a great way to introduce children to destinations in a fun and engaging way, whilst also offering parents an intriguing day out too. There are also the family favourites such as waterparks and beaches.

[Watch a short video of Family Tours](#)



Atlantis Submarine Experience (Aruba)

Passengers can discover a world of exotic fish and undersea splendour on board the Atlantis Submarine. The educational and entertaining narration of the experienced and professional crew will highlight this unique experience.

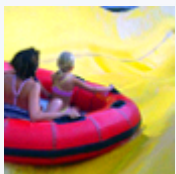
[Watch the Video](#)



Oceanografic Park (Valencia)

An exploration of Oceanografic, an authentic Marine Park in Valencia, which encompasses the main seas and oceans of our planet.

[Watch the video](#)



Bolleblu Aqua Park (Genoa)

Make a splash at the Bolleblu Aqua Park, the perfect playground for all the family!

Local experience

For passengers wanting to step off the beaten track to experience some of the local culture, cuisine, and traditions. On these tours, passengers will discover the true essence of a destination.

[Watch a short video of Local Experience tours](#)



Alghero and Cheese Tasting (Alghero)

Discover the Iberian charm of Alghero and enjoy a demonstration by a local shepherd of how Italy's famous pecorino cheese is made. Afterwards they'll get to taste the cheese accompanied by some wine!



Sámi Camp and Reindeer Sledging (Alta)

Discover the history, culture and the way of life of the Sámi people at the Maze Sámi Camp and enjoy a leisurely ride on a reindeer pulled sledge.



Flavours of Sudureyri (Isafjordur)

Mix with the locals of the small fishing village of Sudureyri and sample some of their local delights on this charming tour.

Countryside and scenery

These tours are for those wanting to experience the scenic side of a destination, venturing into quaint countryside, exploring colourful gardens, or seeing the stunning coastal views. Ideal for passengers wanting to escape the hustle and bustle of the city during your time ashore.

[Watch a short video of Countryside and Scenery tours](#)



Norway in a Nutshell (Flaam)

“Norway in a Nutshell” presents passengers with some of Norway’s most breathtaking scenery, and will take them on one of the world’s most spectacular rail journeys.

[Watch the Video](#)



Pearls of the Archipelago (Korcula)

Enjoy a relaxing cruise around Korcula’s stunning archipelago, visit the pretty town of Orebic and the charming island of Badija.



Krka National Park and Waterfalls (Split)

A visit to one of Croatia’s seven national parks, for breathtaking scenery and spectacular waterfalls.

[Watch the Video](#)

Beach and water

Spectacular coastlines and long stretches of sand bring lots of options for fun and adventure. Or of course, they may prefer to simply spend the day unwinding on the soft sands of a perfect beach.

[Watch a short video of Beach and Water tours](#)



Beach Break (Zakinthos)

Visit the golden sands of Aghios Nikolaos Beach in Zakinthos and spend a few hours relaxing on the beach, swimming in the crystal clear waters or for the more adventurous try some of the available water sports.



Budva Riviera Cruise and Beach (Kotor)

Enjoy a scenic cruise along the Budva Riviera, before stopping off at a Hotel and Beach Resort for some free time to relax on Becici Beach.



Whale and Dolphin Exploration (Dominica)

Take a boat trip in Dominica to search for dolphins and whales in their natural habitat.

Towns and cities

These excursions are perfect if they want to ensure that they don't miss any of the main city sights and highlights when ashore. Particularly good if it's their first time in the destination.

[Watch a short video of Towns and Cities tours](#)



Classical Rome (Civitavecchia)

Highlights of the magnificent city with its enchanting fountains, glorious piazzas, the incredible basilica and imposing Colosseum.

[Watch the Video](#)



Lisbon by Land and River (Lisbon)

What a perfect combination! The sights of Lisbon city centre followed by a fascinating and leisurely river cruise along the River Tagus.

Introduction to Venice (Venice)

Discover the highlights of Venice, the Doge's Palace, infamous Bridge of Sighs and memorable St Mark's Square, on this introductory tour.



Panoramic

If your passengers can't manage too much walking, and prefer to see the sights at a more leisurely pace, these tours are ideal. Relax in the comfort of a coach, and enjoy photo opportunities along the way to capture the atmosphere and the sights.

[Watch a short video of Panoramic tours](#)



Leisurely Malaga (Malaga)

Enjoy a relaxed and leisurely introduction to Malaga, the birthplace of Picasso.

[Watch the Video](#)



Panoramic Helsinki (Helsinki)

See the highlights of Helsinki from the comfort of a coach, the perfect tour for if they wish to sightsee without the walking.

[Watch the Video](#)



Leisurely Ålesund (Ålesund)

Discover the beautiful setting of Ålesund with its unusual architecture and lovely views on a leisurely drive.

[Watch the Video](#)

Hobbies and special interest

Ideal for passengers with a hobby or special interest that they'd like to explore during their cruise. Even if passengers don't have a hobby, these tours still give a fascinating and memorable time ashore.

[Watch a short video of Hobbies and Special Interest tours](#)



Bilbao and the Guggenheim (Bilbao)

A guided visit around the hugely popular Guggenheim Museum in Bilbao. This great titanium, stone and glass sculpture houses 19 galleries of modern and contemporary art collections.

[Watch the Video](#)



Cars and Couture (Malaga)

This tour introduces you to the city of Malaga and an opportunity to see a collection of beautifully restored vintage cars.

Gaudi Tour (Barcelona)

Lovers of architecture will enjoy exploring the architectural legacy of one of Barcelona's most famous sons, Antonio Gaudi.

[Watch the Video](#)



Independent explorer

These tours are designed for the independently minded traveller and include a transfer from the ship to a convenient location in a major city. Passengers then have the rest of the day to do as they please. No need to tackle the public transport or follow guided tours.

[Watch a short video of Independent Explorer Videos](#)



Rome On Your Own (Civitavecchia)

A hassle-free way to discover the Eternal City.

[Watch the Video](#)



Seville On Your Own (Cadiz)

Whether passengers have been to Seville before and want to explore further, or prefer to do their own thing, this flexible transfer from Cadiz is ideal.

[Watch the Video](#)



Florence On Your Own (Livorno)

The perfect option for passengers wanting to discover this beautiful city under their own steam.

[Watch the Video](#)

P&O Cruises:
Shore Excursions
Review

Congratulations!
You have completed the 'P&O Cruises Shore Excursions'
course material.

Please review a few of the key points below.

- The P&O Cruises programme of shore excursions helps passengers get the most out of each destination and make the most out of their time
- Passengers can choose from a wide range of tours to suit all ages, interests and abilities
- With entrance fees, transportation, English speaking guides, lunch and refreshments (where advertised) all included, a shore excursion can provide excellent value for money
- Our excursions offer passengers a safe and secure way of exploring ashore
- By reserving shore excursions prior to their cruise, passengers can relax having secured a place on the tours they want and at the best price, as the most popular excursions fill up quickly and their prices go up nearer to departure and onboard
- Our customer service questionnaires consistently rate the quality of service offered by the shore excursions team at over 83%
- Approximately 100 days before the cruise departs passengers can visit the Cruise Personaliser area of the P&O Cruises website to reserve shore excursions
- P&O Cruises offer over 1,200 excursions across the world
- Green World Tours are designed to support the towns and communities visited as well as giving passengers a unique experience ashore.