



Due to continued uncertainty regarding the timing for the resumption of cruise holidays in the region, Princess is cancelling cruises to and from Australia through December 19, 2021.

For guests booked on a cancelled cruise, we are offering three options to choose from:

Option 1: Princess will offer to move guests to an equivalent cruise in 2022 (see list below). The rebooking offer will have the added benefit of protecting the guests' 2021 fares on their recommended replacement cruise in the event the new cruise fare is higher.

Option 2: Bonus Future Cruise Credit. Sail with us again by accepting our special higher-value Future Cruise Credit (FCC) offer of 100% value of cruise fare paid as a refundable FCC, plus a Bonus non-refundable FCC equal to 10% of the cruise fare paid.*

- This gives our team a chance to shine at a later date by using the Future Cruise Credit on any voyage booked by and sailing by December 31, 2022.
- Money paid to Princess in excess of the cruise fare for Princess Vacation Protection, taxes, fees and port expenses, EZair or hotel packages will be refunded, as will any prepaid shore excursions and/or special service items.
- *Bonus FCC minimum of \$25 per person (minimum varies by FCC currency: \$25USD, \$25CAD, \$25AUD, \$25NZD, £25GBP, €25EUR, ¥2,500)

Option 3: Refund of all monies paid. Money will be refunded to the original method of payment.

Requests must be received through this [online form](#) by July 31, 2021, or guests will automatically receive the FCC option. FCCs can be used on any cruises booked by and sailing by December 31, 2022.

If any part of a cruise was booked through a Tour Operator or similar third party, guests must contact them for more information as other booking and cancellation conditions and policies may apply. Most airlines and other travel-related services such as hotels, transportation, and tours are allowing refunds or waiving change fees due to COVID-19; guests should work directly with those operators regarding their charges.

An email and/or booking notification will be issued to inform guests booked on these cruises and Travel Advisors holding group allocations of the cancellations and what options are available. Please see the chart below for the list of cancelled 2021 cruises and equivalent 2021/2022 cruises that guests can opt to rebook where applicable.

Future Cruise Credit (FCC) Offer Terms & Conditions

For guests that paid in full for their Cruise, the value of the guest's FCC shall not exceed 110% of the base cruise fare amount (as listed on Princess Cruises guest booking confirmation), regardless of how much the guest paid to Princess Cruises for or in connection with the cruise. If a guest did not pay in full for the Cruise, the value of the refundable FCC that covers 100% value of cruise fare paid shall not exceed the base cruise fare of the cancelled cruise; the value of the FCC shall be determined by the amount paid by guest to Princess Cruises (subject to the maximum set forth herein).

In the event a guest paid for any portion of their cancelled cruise's fare using a previously issued FCC, that FCC will be returned to their [My Princess Account](#) and the amount will be deducted from the FCC calculations laid out above.

FCCs may only be applied to the cruise fare of a new cruise or cruisetour reservation with Princess Cruises. All FCCs must be used towards a Princess Cruises voyage booked by and sailing by December 31, 2022, and are subject to published terms, conditions, and restrictions. Bonus FCCs cannot be used for

cruise deposits. Offer cannot be transferred. FCCs may not be used for onboard expenses, pre- and post-cruise packages, shore excursions, taxes, fees and port expenses, Princess Vacation Protection Plans (North America only), Princess EZair (n/a in UK), Plane Sailing (UK Only), Hotel Service Charges, or other optional programs or services. FCCs may be subject to additional terms and conditions. Guests or their travel advisors should verify this offer with our Reservation Agent at the time the new reservation is booked. For guests' convenience, FCCs are built in direct association with Captain Circle Numbers so they will automatically be credited toward the cruise fare of the next Princess Cruise sailing booked by the guest. Offer available to single, double, triple, and quad occupancy guests.

If a guest has not used any portion of their FCC within 12 months of its issuance, they may choose to receive a refund of the original amount retained by Princess Cruises at the time FCC was issued between June 1, 2020 and December 31, 2022, less any bonus amount. To make your request please e-mail our [contact center](#). In no situation shall a guest be entitled to a refund greater than the amount retained by Princess Cruises. If a guest selects an FCC and then requests a refund as set forth herein, the guest will not be entitled to any other compensation/credit.

To the extent a guest does not elect to receive a refund by July 31, 2021, that guest will be deemed to have accepted the higher value FCC Option. Once an Option is elected (or deemed elected as set forth herein), it may be deemed accepted, final, and binding.

Guests selecting the refund option shall not be entitled to any additional refund at any time.

Offer and its terms are subject to change at any time.

Please see following pages for list of replacement cruises.

Replacement voyages for Australia cruise holidays through 19 December 2021

The following cancelled cruises have multiple replacement cruises. Please pick which you prefer from the right hand column.

CANCELLED 13-DAY CRUISES						CHOOSE ANY REPLACEMENT 13-DAY OPTION					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Emerald Princess	30-Oct-21	E135	13	New Zealand	Roundtrip Sydney	Royal Princess	4-Oct-22	1259	13	New Zealand	Roundtrip Sydney
Emerald Princess	19-Nov-21	E137	13	New Zealand	Roundtrip Sydney	Royal Princess	24-Oct-22	1261	13	New Zealand	Roundtrip Sydney
Emerald Princess	2-Dec-21	E138	13	New Zealand	Roundtrip Sydney	Royal Princess	6-Nov-22	1262	13	New Zealand	Roundtrip Sydney
Royal Princess	7-Dec-21	1146	13	New Zealand	Roundtrip Sydney	Majestic Princess	25-Nov-22	8244	13	New Zealand	Roundtrip Sydney

The following cruises have an exact match. By selecting to move, you are automatically choosing a specific cruise.

CORAL PRINCESS: 2021 CANCELLED CRUISES						2022 REPLACEMENT CRUISES					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Coral Princess	29-Oct-21	6132	3	Australia Getaway	Sydney to Brisbane	Coral Princess	8-Nov-22	6218	2	Australia Getaway	Sydney to Brisbane
Coral Princess	1-Nov-21	6133	10	Tasmania	Roundtrip Brisbane	Coral Princess	16-Jan-23	6303	10	Tasmania	Roundtrip Brisbane
Coral Princess	11-Nov-21	6134	14	New Zealand	Roundtrip Brisbane	Coral Princess	5-Dec-22	6222	14	New Zealand	Roundtrip Brisbane
Coral Princess	25-Nov-21	6135	11	Papua New Guinea	Roundtrip Brisbane	Coral Princess	17-Nov-22	6220	11	Papua New Guinea	Roundtrip Brisbane
Coral Princess	6-Dec-21	6136	14	New Zealand	Roundtrip Brisbane	Coral Princess	5-Dec-22	6222	14	New Zealand	Roundtrip Brisbane

EMERALD PRINCESS: 2021 CANCELLED CRUISES						2022 REPLACEMENT CRUISES					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Emerald Princess	12-Nov-21	E136	7	Tasmania	Roundtrip Sydney	Royal Princess	17-Oct-22	1260	7	Tasmania	Roundtrip Sydney
Emerald Princess	15-Dec-21	E139	13	Fiji	Roundtrip Sydney	Royal Princess	16-Dec-22	1266	13	Fiji	Roundtrip Sydney

Replacement voyages for Australia cruise holidays through 19 December 2021

The following cruises have an exact match. By selecting to move, you are automatically choosing a specific cruise.

ROYAL PRINCESS: 2021 CANCELLED CRUISES						2022 REPLACEMENT CRUISES					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Royal Princess	15-Oct-21	1142	20	Asia & Australia	Singapore to Sydney	Royal Princess	28-Aug-22	1256	20	Asia & Australia	Hong Kong to Sydney
Royal Princess	15-Oct-21	1142A	18	Asia & Australia	Singapore to Brisbane	Royal Princess	28-Aug-22	1256	20	Asia & Australia	Hong Kong to Sydney
Royal Princess	2-Nov-21	1142B	10	Queensland	Roundtrip Brisbane	Royal Princess	23-Nov-22	1264	10	Queensland	Roundtrip Sydney
Royal Princess	2-Nov-21	1142C	2	Australia Getaway	Brisbane to Sydney	Coral Princess	8-Nov-22	6218	2	Australia Getaway	Sydney to Brisbane
Royal Princess	4-Nov-21	1143	10	Queensland	Roundtrip Sydney	Royal Princess	23-Nov-22	1264	10	Queensland	Roundtrip Sydney
Royal Princess	12-Nov-21	1143A	2	Australia Getaway	Brisbane to Sydney	Coral Princess	8-Nov-22	6218	2	Australia Getaway	Sydney to Brisbane
Royal Princess	14-Nov-21	1144	12	Australia & New Zealand	Sydney to Auckland	Majestic Princess	31-Oct-22	8241	12	New Zealand	Roundtrip Sydney
Royal Princess	26-Nov-21	1145	11	Australia & New Zealand	Auckland to Sydney	Majestic Princess	31-Oct-22	8241	12	New Zealand	Roundtrip Sydney

SAPPHIRE PRINCESS: 2021 CANCELLED CRUISES						2022 REPLACEMENT CRUISES					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Sapphire Princess	17-Oct-21	H156	6	Tasmania	Roundtrip Sydney	Majestic Princess	20-Nov-22	8243	5	Tasmania	Roundtrip Sydney
Sapphire Princess	23-Oct-21	H157	2	Australia Getaway	Sydney to Melbourne	Grand Princess	2-Nov-22	A233	2	Australia Getaway	Sydney to Melbourne
Sapphire Princess	25-Oct-21	H158	5	Tasmania	Roundtrip Melbourne	Grand Princess	14-Dec-22	A237	7	Southern Australia Explorer	Roundtrip Melbourne
Sapphire Princess	30-Oct-21	H159	6	Southern Australia Explorer	Roundtrip Melbourne	Grand Princess	14-Dec-22	A237	7	Southern Australia Explorer	Roundtrip Melbourne
Sapphire Princess	5-Nov-21	H160	13	New Zealand	Roundtrip Melbourne	Grand Princess	4-Nov-22	A234	13	New Zealand	Roundtrip Melbourne
Sapphire Princess	18-Nov-21	H161	13	New Zealand	Roundtrip Melbourne	Grand Princess	4-Nov-22	A234	13	New Zealand	Roundtrip Melbourne
Sapphire Princess	1-Dec-21	H162	14	Queensland	Roundtrip Melbourne	Grand Princess	17-Nov-22	A235	14	Queensland	Roundtrip Melbourne
Sapphire Princess	15-Dec-21	H163	6	Southern Australia Explorer	Roundtrip Melbourne	Grand Princess	14-Dec-22	A237	7	Southern Australia Explorer	Roundtrip Melbourne
Sapphire Princess	15-Dec-21	H163A	4	Australia Getaway	Melbourne to Adelaide	Grand Princess	14-Dec-22	A237A	5	Australia Getaway	Melbourne to Adelaide
Sapphire Princess	19-Dec-21	H163B	17	New Zealand	Roundtrip Adelaide	Grand Princess	19-Dec-22	A237B	17	New Zealand	Roundtrip Adelaide