



Due to the ongoing uncertainty surrounding the restart of cruising in Australia, the published Emerald Princess December 2021 to March 2022 season will be cancelled and she will be redeployed to the northern hemisphere. The alternative deployment for Emerald Princess in North America will be announced at a later date.

For guests booked on a cancelled cruise, we are offering three options to choose from:

Option 1: Princess will offer to move guests to an equivalent cruise (see list below). The rebooking offer will have the added benefit of protecting the guests' current fares on their recommended replacement cruise in the event the new cruise fare is higher.

Option 2: Bonus Future Cruise Credit. Sail with us again by accepting our special Future Cruise Credit (FCC) offer of 100% value of cruise fare paid as a refundable FCC, plus a Bonus non-refundable FCC equal to 10% of the cruise fare paid.*

- This gives our team a chance to shine at a later date by using the Future Cruise Credit on any voyage booked by and sailing by December 31, 2022.
- Money paid to Princess in excess of the cruise fare for Princess Vacation Protection, taxes, fees and port expenses, EZair or hotel packages will be refunded, as will any prepaid shore excursions and/or special service items.
- *Bonus FCC minimum of \$25 per person (minimum varies by FCC currency: \$25USD, \$25CAD, \$25AUD, \$25NZD, £25GBP, €25EUR, ¥2,500)

Option 3: Refund of all monies paid. Money will be refunded to the original method of payment.

Requests must be received through this [online form](#) by August 31, 2021, or guests will automatically receive the FCC option. FCCs can be used on any cruises booked by and sailing by December 31, 2022.

If any part of a cruise was booked through a Tour Operator or similar third party, guests must contact them for more information as other booking and cancellation conditions and policies may apply. Most airlines and other travel-related services such as hotels, transportation, and tours are allowing refunds or waiving change fees due to COVID-19; guests should work directly with those operators regarding their charges.

An email and/or booking notification will be issued to inform guests booked on these cruises and Travel Advisors holding group allocations of the cancellations and what options are available. Please see the chart below for the list of cancelled cruises and equivalent replacement cruises that guests can opt to rebook where applicable.

Future Cruise Credit (FCC) Offer Terms & Conditions

For guests that paid in full for their Cruise, the value of the guest's FCC shall not exceed 110% of the base cruise fare amount (as listed on Princess Cruises guest booking confirmation), regardless of how much the guest paid to Princess Cruises for or in connection with the cruise. If a guest did not pay in full for the Cruise, the value of the refundable FCC that covers 100% value of cruise fare paid shall not exceed the base cruise fare of the cancelled cruise; the value of the FCC shall be determined by the amount paid by guest to Princess Cruises (subject to the maximum set forth herein).

In the event a guest paid for any portion of their cancelled cruise's fare using a previously issued FCC, that FCC will be returned to their [My Princess Account](#) and the amount will be deducted from the FCC calculations laid out above.

FCCs may only be applied to the cruise fare of a new cruise or cruisetour reservation with Princess Cruises. All FCCs must be used towards a Princess Cruises voyage booked by and sailing by December 31, 2022, and are subject to published terms, conditions, and restrictions. Bonus FCCs cannot be used for

cruise deposits. Offer cannot be transferred. FCCs may not be used for onboard expenses, pre- and post-cruise packages, shore excursions, taxes, fees and port expenses, Princess Vacation Protection Plans (North America only), Princess EZair (n/a in UK), Plane Sailing (UK Only), Hotel Service Charges, or other optional programs or services. FCCs may be subject to additional terms and conditions. Guests or their travel advisors should verify this offer with our Reservation Agent at the time the new reservation is booked. For guests' convenience, FCCs are built in direct association with Captain Circle Numbers so they will automatically be credited toward the cruise fare of the next Princess Cruise sailing booked by the guest. Offer available to single, double, triple, and quad occupancy guests.

If a guest has not used any portion of their FCC within 12 months of its issuance, they may choose to receive a refund of the original amount retained by Princess Cruises at the time FCC was issued between June 1, 2020 and December 31, 2022, less any bonus amount. To make your request please e-mail our [contact center](#). In no situation shall a guest be entitled to a refund greater than the amount retained by Princess Cruises. If a guest selects an FCC and then requests a refund as set forth herein, the guest will not be entitled to any other compensation/credit.

To the extent a guest does not elect to receive a refund by August 31, 2021, that guest will be deemed to have accepted the higher value FCC Option. Once an Option is elected (or deemed elected as set forth herein), it may be deemed accepted, final, and binding.

Guests selecting the refund option shall not be entitled to any additional refund at any time.

Offer and its terms are subject to change at any time.

Please see following page for list of replacement cruises.

Replacement Voyages for Cancelled Emerald Princess Cruises

The following cancelled cruises have an exact match. By selecting to move you are automatically choosing a specific cruise.

CANCELLED VOYAGES						RECOMMENDED REPLACEMENT VOYAGES					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Emerald Princess	28-Dec-21	E201	13	New Zealand	Roundtrip Sydney	Royal Princess	20-Dec-21	1201	13	New Zealand	Roundtrip Sydney
Emerald Princess	10-Jan-22	E202	7	Tasmania	Roundtrip Sydney	Royal Princess	11-Feb-22	1206	7	Tasmania	Roundtrip Sydney

The following cancelled cruises have multiple replacement cruises. Please pick which you prefer from the right hand column.

CANCELLED VOYAGES						CHOOSE ANY REPLACEMENT VOYAGE					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Emerald Princess	17-Jan-22	E203	13	New Zealand	Roundtrip Sydney	Royal Princess	30-Jan-22	1205	12	New Zealand	Roundtrip Sydney
Emerald Princess	30-Jan-22	E204	13	New Zealand	Roundtrip Sydney	Royal Princess	18-Feb-22	1207	13	New Zealand	Roundtrip Sydney
Emerald Princess	12-Feb-22	E205	13	New Zealand	Roundtrip Sydney	Royal Princess	4-Oct-22	1259	13	New Zealand	Roundtrip Sydney
						Royal Princess	24-Oct-22	1261	13	New Zealand	Roundtrip Sydney
						Royal Princess	6-Nov-22	1262	13	New Zealand	Roundtrip Sydney
						Majestic Princess	25-Nov-22	8244	13	New Zealand	Roundtrip Sydney

CANCELLED VOYAGES						CHOOSE ANY REPLACEMENT VOYAGE					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Emerald Princess	25-Feb-22	E206N	12	Australia & New Zealand	Sydney to Auckland	Royal Princess	30-Jan-22	1205	12	New Zealand	Roundtrip Sydney
Emerald Princess	9-Mar-22	E207N	11	Australia & New Zealand	Auckland to Sydney	Royal Princess	18-Feb-22	1207	13	New Zealand	Roundtrip Sydney
						Majestic Princess	16-Jan-23	8303	13	Australia & New Zealand	Sydney to Auckland
						Majestic Princess	29-Jan-23	8304	13	Australia & New Zealand	Auckland to Sydney