



We are extending our pause in cruise vacations in Australia/New Zealand to March 14, 2022 due to the uncertainty around the timing for a return of cruising in the region.

Guests booked on these cancelled cruises will have three options:

Option 1: Princess will offer to move guests to an equivalent cruise (see list below). The rebooking offer will have the added benefit of protecting the guests' current fares, incentives and promotions on their recommended replacement cruise in the event the new cruise fare is higher. Your new booking will be in the equivalent category, subject to availability.

Option 2: Bonus Future Cruise Credit. Sail with us again by accepting a Future Cruise Credit (FCC) of 100% value of cruise fare paid as a refundable FCC, plus a Bonus non-refundable FCC equal to 10% of the cruise fare paid*. This is the default offer.

This gives our team a chance to shine at a later date by using the Future Cruise Credit on any voyage booked by December 31, 2022 and sailing by April 30, 2023.

- Money paid to Princess in excess of the cruise fare for Princess Vacation Protection, taxes, fees and port expenses, EZair or hotel packages will be refunded, as will any prepaid shore excursions and/or special service items.

*Bonus FCC minimum of \$25 per person (minimum varies by FCC currency: \$25USD, \$25CAD, \$25AUD, \$25NZD, £25GBP, €25EUR, ¥2,500).

Option 3: Refund of all monies paid. Money will be refunded to the original method of payment.

Requests must be received through this [online form](#) by November 17, 2021, or guests will automatically be given the FCC option.

If any part of a cruise was booked through a Tour Operator or similar third party, guests must contact them for more information as other booking and cancellation conditions and policies may apply. Most airlines and other travel-related services such as hotels, transportation, and tours are allowing refunds or waiving change fees due to COVID-19; guests should work directly with those operators regarding their charges.

An email and/or booking notification will be issued to inform guests booked on these cruises and Travel Advisors holding group allocations of the cancellations and what options are available. Please see the chart below for the list of cruise options replacement cruises that guests can opt to rebook where applicable.

Future Cruise Credit (FCC) Offer Terms & Conditions

For guests that paid in full for their Cruise, the value of the guest's FCC shall not exceed 100% of the base cruise fare amount (as listed on Princess Cruises guest booking confirmation), regardless of how much the guest paid to Princess Cruises for or in connection with the cruise. If a guest did not pay in full for the Cruise, the value of the refundable FCC that covers 100% value of cruise fare paid shall not exceed the base cruise fare of the cancelled cruise; the value of the FCC shall be determined by the amount paid by guest to Princess Cruises (subject to the maximum set forth herein).

In the event a guest paid for any portion of their cancelled cruise's fare using a previously issued FCC, that FCC will be returned to their [My Princess Account](#) and the amount will be deducted from the FCC calculations laid out above.

FCCs may only be applied to the cruise fare of a new cruise or cruisetour reservation with Princess Cruises. All FCCs must be used towards a Princess Cruises voyage booked by December 31, 2022 and sailing by April 30, 2023, and are subject to published terms, conditions, and restrictions. Offer cannot be transferred. FCCs may not be used for onboard expenses, pre- and post-cruise packages, shore excursions, taxes, fees and port expenses, Princess Vacation Protection Plans (North America only), Princess EZair (n/a in UK), Plane Sailing (UK Only), Hotel Service Charges, or other optional programs or services. FCCs are subject to applicable cancellation charges as set out in the Princess [Passage Contract](#). Guests or their travel advisors should verify this offer with our Reservation Agent at the time the new reservation is booked. For guests' convenience, FCCs are built in direct association with Captain Circle Numbers so they will automatically be credited toward the cruise fare of the next Princess Cruise sailing booked by the guest. Offer available to single, double, triple, and quad occupancy guests.

If a guest has not used any portion of their FCC within 12 months of its issuance, they may choose to receive a refund of the original amount retained by Princess Cruises at the time FCC was issued between June 1, 2020 and December 31, 2022, less any bonus amount. To make your request please e-mail our [contact center](#). In no situation shall a guest be entitled to a refund greater than the amount retained by Princess Cruises. If a guest selects an FCC and then requests a refund as set forth herein, the guest will not be entitled to any other compensation/credit.

To the extent a guest does not elect to receive a refund by November 17, 2021, that guest will be deemed to have accepted the FCC option. Once an Option is elected (or deemed elected as set forth herein), it may be deemed accepted, final, and binding.

Guests selecting the refund option shall not be entitled to any additional refund at any time.

Offer and its terms are subject to change at any time.

Please see following pages for list of replacement cruises.

Replacement Voyages for Cancelled Australia Cruises

The following cancelled cruises have multiple replacement cruises. Please pick which you prefer from the right hand column.

CANCELLED CORAL PRINCESS VOYAGE						CHOOSE ANY REPLACEMENT VOYAGE					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Coral Princess	27-Jan-22	6204	11	Tasmania	Roundtrip Brisbane	Coral Princess	17-Nov-22	6220	11	Papua New Guinea	Roundtrip Brisbane
						Coral Princess	16-Jan-23	6303	10	Tasmania	Roundtrip Brisbane

CANCELLED CORAL PRINCESS VOYAGE						CHOOSE ANY REPLACEMENT VOYAGE					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Coral Princess	7-Mar-22	6207	7	Queensland	Roundtrip Brisbane	Coral Princess	10-Nov-22	6219	7	Queensland	Roundtrip Brisbane
						Coral Princess	28-Nov-22	6221	7	Queensland	Roundtrip Brisbane

The following cancelled cruises have an exact match. By selecting to move you are automatically choosing a specific cruise.

CANCELLED CORAL PRINCESS VOYAGES						RECOMMENDED REPLACEMENT VOYAGE					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Coral Princess	7-Feb-22	6205	14	New Zealand	Roundtrip Brisbane	Coral Princess	6-Feb-23	6305	14	New Zealand	Roundtrip Brisbane
Coral Princess	21-Feb-22	6206	14	New Zealand	Roundtrip Brisbane						