

MISSING/DAMAGE REPORT FORM



This request form does not constitute a claim against Princess Cruises / Princess Tours or its affiliates. Princess Cruises does not assume responsibility for any damage or loss of missing, forgotten, or items otherwise separated from its owner as defined in the passage contract. Princess Cruises / Princess Tours does not guarantee or imply your missing property will be recovered. Processing Time: Missing Luggage: Ten (10) business days for domestic itineraries, thirty (30) business days for international itineraries. Missing Articles: Four (4) to six (6) weeks. Upon recovery, your property will be shipped to the address on this form. Luggage will be shipped to the address on the luggage tag. (Attach additional sheet if necessary.)

SECTION 1: PERSONAL INFORMATION

BOOKING NO.	SHIP/HOTEL	CABIN/ROOM	VOYAGE/TOUR
LAST NAME		FIRST NAME	
ADDRESS	CITY	STATE/PROVINCE	ZIP/POSTAL CODE
COUNTRY	HOME PHONE	MOBILE PHONE	EMAIL

SECTION 2: TRACKING INFORMATION

LUGGAGE / PROPERTY LAST SEEN OR DAMAGE OCCURRED:

Check one: ☐ Pier ☐ Ship ☐ Hotel ☐ Bus ☐ Airport ☐ Train

ARRIVAL FLIGHT INFO IF APPLICABLE (FLIGHT #, AIRPORT, FLIGHT DATE & TIME, ETC.)

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AIRLINE CLAIM CHECK NUMBER

ADDITIONAL TRACKING INFORMATION (SHORE EXCURSION, POINT OF CONTACT, BUS DRIVER NAME, ETC.)

SECTION 3: MISSING / DAMAGED LUGGAGE

TOTAL NUMBER OF PIECES:

☐ One ☐ Two ☐ Three ☐ Four ☐ More _____

COLOR:

☐ Black ☐ Blue ☐ Green ☐ Gray ☐ Red ☐ Yellow ☐ Other _____

TYPE OF LUGGAGE:

☐ Softside Pull ☐ Hardside Pull ☐ Duffel ☐ Suit Bag ☐ Backpack ☐ Hardside No Pull ☐ Softside No Pull ☐ Shoulder Bag

BRAND

PRINT:

☐ Floral ☐ Plaid ☐ Other _____

SIZE:

☐ 18" ☐ 25" ☐ 30" ☐ Other _____

NAME ON LUGGAGE TAG

☐ Same As Above

EMBARKATION TAG COLOR AND NUMBER

DISEMBARKATION TAG COLOR AND NUMBER

DESCRIPTION OF DAMAGE OR ADDITIONAL INFORMATION:

SECTION 4: MISSING / DAMAGED PROPERTY (Attach photos / additional sheets if necessary)

ITEM TYPE

☐ Ring ☐ Watch ☐ Necklace ☐ Earrings ☐ Wallet ☐ Passport ☐ Other _____

SKETCH

DESCRIPTION, AS DETAILED AS POSSIBLE:

SECTION 5: AUTHORIZATION

I AUTHORIZE PRINCESS CRUISES / PRINCESS TOURS ITS AGENTS OR AFFILIATES TO ACT ON MY BEHALF TO LOCATE THE PROPERTY I HAVE INDICATED, AND I ACCEPT AND AGREE TO PAY SHIPPING COSTS INVOLVED.

SIGNED

DATE

Please print this form and submit via fax or mail to address provided:

24305 Town Center Drive, Santa Clarita, CA 91355 TEL: 1-800-774-6237 FAX: (661) 284-4885