

As Princess Cruises continues to review and assess its operations as a result of the Canadian Transport Ministry's Interim Order that closed Canadian ports and waters to passenger vessels, the company has found it necessary to cancel the following voyages:

- Alaska seven-day Voyage of the Glaciers cruises, sailing between Vancouver, B.C. and Anchorage (Whittier)
- Pacific Coastals that start or end in Vancouver, B.C.
- Canadian Adventure sailing roundtrip from Southampton, UK

Princess is engaged with various United States and Canadian government officials to try to preserve a portion of the Alaska and Canada & New England 2021 cruise seasons. In the meantime, Princess has committed to operating the Kenai Princess Wilderness lodge along with McKinley Chalet Resort in Denali and Westmark Fairbanks Hotel this summer and is currently working on vacation land package details that will be announced shortly.

For guests currently booked on a cancelled voyage **who had paid in full**, Princess will automatically rebook them to the same cruise or cruisetour in 2022. No action is required from guests or their travel advisors. The rebooking process will have the added benefit of protecting the guests' 2021 fare on their 2022 cruise. Once Princess has completed the booking transfer, if the guest would prefer an alternative option, they can choose a Future Cruise Credit (FCC) equivalent to 100% of the cruise fare paid, plus an additional non-refundable bonus FCC equal to 10% of the cruise fare paid (minimum \$25 USD), or a full refund to the original form of payment.

Guests **not paid in full** will automatically receive a refundable Future Cruise Credit (FCC) equivalent to 100% of the cruise fare paid, plus an additional non-refundable bonus FCC equal to 10% of the cruise fare paid (minimum \$25 USD).

FCCs can be used on any cruises booked by and sailing by December 31, 2022. Alternatively, guests can request a full refund for all monies paid on their booking through this <u>online form</u> by March 31, 2021. Requests must be received by March 31, 2021 or guests who are not paid in full will automatically receive the Future Cruise Credit option.

If any part of a cruisetour was booked through a Tour Operator or similar third party, guests must contact them for more information as other booking and cancellation conditions and policies may apply. Most airlines and other travel-related services such as hotels, transportation, and tours are allowing refunds or waiving change fees due to COVID-19; guests should work directly with those operators regarding their charges.

The most current information and instructions for booked guests affected by these cancellations, and more information on FCCs and refunds, can be found online at Information on Impacted & Cancelled Cruises.

## Other Sales and Pricing Policies:

An email and/or booking notification will be issued to inform guests booked on these cruises and Travel Advisors holding group allocations of the cancellations.

## Future Cruise Credit (FCC) Offer Terms & Conditions

For guests that paid in full for their Cruise, the value of the guest's FCC shall not exceed 110% of the base cruise fare amount (as listed on Princess Cruises guest booking confirmation), regardless of how much the guest paid to Princess Cruises for or in connection with the cruise. If a guest did not pay in full for the Cruise, the value of the refundable FCC that covers 100% value of cruise fare paid shall not exceed the base cruise fare of the cancelled cruise; the value of the FCC shall be determined by the amount paid by guest to Princess Cruises (subject to the maximum set forth herein).

In the event a guest paid for any portion of their cancelled cruise's fare using a previously issued FCC, that FCC will be returned to their My Princess Account and the amount will be deducted from the FCC calculations laid out above.

FCCs may only be applied to the cruise fare of a new cruise or cruisetour reservation with Princess Cruises. All FCCs must be used towards a Princess Cruises voyage booked by and sailing by December 31, 2022, and are subject to published terms, conditions, and restrictions. Bonus FCCs cannot be used for cruise deposits. Offer cannot be transferred. FCCs may not be used for onboard expenses, pre- and post-cruise packages, shore excursions, taxes, fees and port expenses, Princess Vacation Protection Plans (North America only), Princess EZair (n/a in UK), Plane Sailing (UK Only), Hotel Service Charges, or other optional programs or services. FCCs may be subject to additional terms and conditions. Guests or their travel advisors should verify this offer with our Reservation Agent at the time the new reservation is booked. For guests' convenience, FCCs are built in direct association with Captain Circle Numbers so they will automatically be credited toward the cruise fare of the next Princess Cruise sailing booked by the guest. Offer available to single, double, triple, and guad occupancy guests.

If a guest has not used any portion of their FCC within 12 months of its issuance, they may choose to receive a refund of the original amount retained by Princess Cruises at the time FCC was issued between June 1, 2020 and December 31, 2022, less any bonus amount. To make your request please e-mail our contact center. In no situation shall a guest be entitled to a refund greater than the amount retained by Princess Cruises. If a guest selects an FCC and then requests a refund as set forth herein, the guest will not be entitled to any other compensation/credit.

To the extent a guest does not elect to receive a refund by March 31, 2021, that guest will be deemed to have accepted the higher value FCC Option. Once an Option is elected (or deemed elected as set forth herein), it may be deemed accepted, final, and binding.

Guests selecting the refund option shall not be entitled to any additional refund at any time.

Offer and its terms are subject to change at any time.

## List of cancelled cruises

Ship	Trade	Cruise No.	Sail Date	Days	Itinerary	From Port	To Port
<b>Grand Princess</b>	Alaska	A115N	15-May-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
<b>Grand Princess</b>	Alaska	A116N	22-May-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
<b>Grand Princess</b>	Alaska	A117N	29-May-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
<b>Grand Princess</b>	Alaska	A118N	5-Jun-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
<b>Grand Princess</b>	Alaska	A119N	12-Jun-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
<b>Grand Princess</b>	Alaska	A120N	19-Jun-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
<b>Grand Princess</b>	Alaska	A121N	26-Jun-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
<b>Grand Princess</b>	Alaska	A122N	3-Jul-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
<b>Grand Princess</b>	Alaska	A123N	10-Jul-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Grand Princess	Alaska	A124N	17-Jul-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
<b>Grand Princess</b>	Alaska	A125N	24-Jul-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
<b>Grand Princess</b>	Alaska	A126N	31-Jul-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
<b>Grand Princess</b>	Alaska	A127N	7-Aug-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
<b>Grand Princess</b>	Alaska	A128N	14-Aug-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
<b>Grand Princess</b>	Alaska	A129N	21-Aug-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
<b>Grand Princess</b>	Alaska	A130	28-Aug-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Grand Princess	Alaska	A131	4-Sep-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Grand Princess	Alaska	A132	11-Sep-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Grand Princess	Coastal	A133	18-Sep-21	7	Pacific Wine Country	YVR	LAX1

Ship	Trade	Cruise No.	Sail Date	Days	Itinerary	From Port	To Port
Coral Princess	Alaska	6112	19-May-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Coral Princess	Alaska	6113	26-May-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Coral Princess	Alaska	6114	2-Jun-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Coral Princess	Alaska	6115	9-Jun-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Coral Princess	Alaska	6116	16-Jun-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Coral Princess	Alaska	6117	23-Jun-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Coral Princess	Alaska	6118	30-Jun-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Coral Princess	Alaska	6119	7-Jul-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Coral Princess	Alaska	6120	14-Jul-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Coral Princess	Alaska	6121	21-Jul-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Coral Princess	Alaska	6122	28-Jul-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Coral Princess	Alaska	6123	4-Aug-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Coral Princess	Alaska	6124	11-Aug-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Coral Princess	Alaska	6125	18-Aug-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Coral Princess	Alaska	6126	25-Aug-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Coral Princess	Alaska	6127	1-Sep-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Coral Princess	Alaska	6128	8-Sep-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Coral Princess	Alaska	6129	15-Sep-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Coral Princess	Coastal	6130	22-Sep-21	7	Pacific Wine Country	YVR	LAX1
Regal Princess	Canada NE	G128N	18-Sep-21	24	Canadian Adventure	SOU	SOU
Majestic Princess	Alaska	8139	26-Sep-21	4	Alaska Sampler	SEA	YVR
Majestic Princess	Coastal	8140	30-Sep-21	5	Pacific Coastal	YVR	LAX1
Royal Princess	Alaska	1124	22-May-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Royal Princess	Alaska	1125	29-May-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Royal Princess	Alaska	1126	5-Jun-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Royal Princess	Alaska	1127	12-Jun-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Royal Princess	Alaska	1128	19-Jun-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Royal Princess	Alaska	1129	26-Jun-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Royal Princess	Alaska	1130	3-Jul-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Royal Princess	Alaska	1131	10-Jul-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Royal Princess	Alaska	1132	17-Jul-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Royal Princess	Alaska	1133	24-Jul-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Royal Princess	Alaska	1134	31-Jul-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Royal Princess	Alaska	1135	7-Aug-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Royal Princess	Alaska	1136	14-Aug-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Royal Princess	Alaska	1137	21-Aug-21	7	Voyage of the Glaciers with Glacier Bay (Southbound)	WH1	YVR
Royal Princess	Alaska	1138	28-Aug-21	7	Voyage of the Glaciers (Northbound)	YVR	WH1
Ruby Princess	Coastal	R126N	1-Sep-21	3	Pacific Coastal	LAX1	YVR
Ruby Princess	Coastal	R128N	2-Oct-21	3	Pacific Coastal	YVR	SFO