

As Princess Cruises continues to review and assess its operations following the recent UK Government announcement on the roadmap to ease lockdown and related international travel restrictions, the company is extending the pause of its UK-based cruise vacations, sailing roundtrip from Southampton, through September 25, 2021 on Sky Princess, Regal Princess and Island Princess.

For UK guests, Princess Cruises will launch a series of new short cruises departing in late summer on Regal Princess and Sky Princess from Southampton that will go on sale later this month.

"We share in our guests' disappointment over these cancelled voyages and we appreciate the continued understanding and cooperation from our loyal guests and travel advisors," said Jan Swartz, president of Princess Cruises. "As we prepare our ships for a return to service, we remain in close contact with the UK Government to monitor the latest travel guidance for international guests."

For guests booked on a cancelled voyage, Princess will offer to move guests to the equivalent cruise in 2022. The rebooking process will have the added benefit of protecting the guests' 2021 fare on their 2022 voyage. Alternatively, guests can choose a future cruise credit (FCC) equivalent to 100% of the cruise fare paid plus an additional non-refundable bonus FCC equal to 10% of the cruise fare paid (minimum \$25 USD) or a full refund to the original form of payment.

For guests currently booked on a cancelled voyage where there is no matched cruise available in 2022, guests will automatically receive a refundable future cruise credit (FCC) equivalent to 100% of the cruise fare paid plus an additional non-refundable bonus FCC equal to 10% of the cruise fare paid (minimum \$25). Alternatively, guests can request a full refund to the original form of payment.

Requests must be received through this <u>online form</u> by **April 15, 2021** or guests will automatically receive the FCC option. FCCs can be used on any cruises booked by and sailing by December 31, 2022.

If any part of a cruisetour was booked through a Tour Operator or similar third party, guests must contact them for more information as other booking and cancellation conditions and policies may apply. Most airlines and other travel-related services such as hotels, transportation, and tours are allowing refunds or waiving change fees due to COVID-19; guests should work directly with those operators regarding their charges.

An email will be issued to inform guests booked on these cruises and Travel Advisors holding group allocations of the cancellations and what options are available. Please see the chart below for the list of cancelled 2021 cruises and equivalent 2022 cruises that guests can opt to rebook where applicable.

Future Cruise Credit (FCC) Offer Terms & Conditions

For guests that paid in full for their Cruise, the value of the guest's FCC shall not exceed 110% of the base cruise fare amount (as listed on Princess Cruises guest booking confirmation), regardless of how much the guest paid to Princess Cruises for or in connection with the cruise. If a guest did not pay in full for the Cruise, the value of the refundable FCC that covers 100% value of cruise fare paid shall not exceed the base cruise fare of the cancelled cruise; the value of the FCC shall be determined by the amount paid by guest to Princess Cruises (subject to the maximum set forth herein).

In the event a guest paid for any portion of their cancelled cruise's fare using a previously issued FCC, that FCC will be returned to their <u>My Princess Account</u> and the amount will be deducted from the FCC calculations laid out above.

FCCs may only be applied to the cruise fare of a new cruise or cruisetour reservation with Princess Cruises. All FCCs must be used towards a Princess Cruises voyage booked by and sailing by December 31, 2022, and are subject to published terms, conditions, and restrictions. Bonus FCCs cannot be used for cruise deposits. Offer cannot be transferred. FCCs may not be used for onboard expenses, pre- and post-cruise packages, shore excursions, taxes, fees and port expenses, Princess Vacation Protection Plans (North America only), Princess EZair (n/a in UK), Plane Sailing (UK Only), Hotel Service Charges, or other optional programs or services. FCCs may be subject to additional terms and conditions. Guests or their travel advisors should verify this offer with our Reservation Agent at the time the new reservation is booked. For guests' convenience, FCCs are built in direct association with Captain Circle Numbers so they will automatically be credited toward the cruise fare of the next Princess Cruise sailing booked by the guest. Offer available to single, double, triple, and quad occupancy guests.

If a guest has not used any portion of their FCC within 12 months of its issuance, they may choose to receive a refund of the original amount retained by Princess Cruises at the time FCC was issued between June 1, 2020 and December 31, 2022, less any bonus amount. To make your request please e-mail our contact center. In no situation shall a guest be entitled to a refund greater than the amount retained by Princess Cruises. If a guest selects an FCC and then requests a refund as set forth herein, the guest will not be entitled to any other compensation/credit.

To the extent a guest does not elect to receive a refund by April 15, 2021, that guest will be deemed to have accepted the higher value FCC Option. Once an Option is elected (or deemed elected as set forth herein), it may be deemed accepted, final, and binding.

Guests selecting the refund option shall not be entitled to any additional refund at any time.

Offer and its terms are subject to change at any time.

Please see next page for list of replacement cruises.

replacement voyages for 2021 southampton sailings

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ORIGINAL 2021 ITINERARY						NEW 2022 ITINERARY					
SHIP	SAIL DATE	VOYAGE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	VOYAGE	DURATION	ITINERARY	EMBARK/DISEMBARK
Regal Princess	15-May-21	G117N	14	Baltic Heritage	Roundtrip Southampton	Sky Princess	14-May-22	Y216	14	Baltic Heritage	Roundtrip Southampton
Regal Princess	29-May-21	G118N	6	Spain & France Sampler	Roundtrip Southampton	No matching 2022	cruise available				
Regal Princess	4-Jun-21	G119N	8	Scandinavia	Roundtrip Southampton	Sky Princess	28-May-22	Y217	7	Scandinavia	Roundtrip Southampton
Regal Princess	12-Jun-21	G120N	14	Land of the Midnight Sun	Roundtrip Southampton	Sky Princess	11-Jun-22	Y219	14	Land of the Midnight Sun	Roundtrip Southampton
Regal Princess	26-Jun-21	G121N	14	Iceland & Norway	Roundtrip Southampton	Sky Princess	25-Jun-22	Y220	14	Iceland & Norway	Roundtrip Southampton
Regal Princess	10-Jul-21	G122N	14	Spain, France & Portugal	Roundtrip Southampton	Sky Princess	30-Jul-22	Y223	14	Mediterranean Adventurer	Roundtrip Southampton
Regal Princess	24-Jul-21	G123N	14	Mediterranean Adventurer	Roundtrip Southampton	Sky Princess	30-Jul-22	Y223	14	Mediterranean Adventurer	Roundtrip Southampton
Regal Princess	24-Jul-21	G123A	21	Mediterranean & Norwegian Fjords Medley	Roundtrip Southampton	Sky Princess	23-Jul-22	Y222A	21	Mediterranean, Spain & France Medley	Roundtrip Southampton
Regal Princess	7-Aug-21	G124N	7	Norwegian Fjords	Roundtrip Southampton	No matching 2022 cruise available					
Regal Princess	14-Aug-21	G125N	7	Scandinavia	Roundtrip Southampton	Sky Princess	13-Aug-22	Y224	7	Scandinavia	Roundtrip Southampton
Regal Princess	14-Aug-21	G125A	21	North Cape and Scandinavia	Roundtrip Southampton	No matching 2022	cruise available				
Regal Princess	21-Aug-21	G126N	14	Land of the Midnight Sun	Roundtrip Southampton	Sky Princess	20-Aug-22	Y225	14	Land of the Midnight Sun	Roundtrip Southampton
Regal Princess	4-Sep-21	G127N	14	Baltic Heritage	Roundtrip Southampton	Sky Princess	3-Sep-22	Y226	14	Baltic Heritage	Roundtrip Southampton
Regal Princess	18-Sep-21	G128P	12	Canary Islands	Roundtrip Southampton	No matching 2022	cruise available				
Sky Princess	26-May-21	Y116N	12	British Isles with Orkney Islands	Roundtrip Southampton	Crown Princess	21-May-22	3213	12	British Isles with Liverpool	Roundtrip Southampton
Sky Princess	7-Jun-21	Y117	12	Scandinavia & Russia	Roundtrip Southampton	No matching 2022	cruise available				
Sky Princess	19-Jun-21	Y118N	12	British Isles with Cobh Overnight	Roundtrip Southampton	Crown Princess	14-Jun-22	3215	12	British Isles with Portland (for Stonehenge)	Roundtrip Southampton
Sky Princess	1-Jul-21	Y119	12	Scandinavia & Russia	Roundtrip Southampton	No matching 2022	cruise available				
Sky Princess	13-Jul-21	Y120	12	Scandinavia & Russia	Roundtrip Southampton	No matching 2022	cruise available				
Sky Princess	25-Jul-21	Y121N	12	British Isles with Portland (for Stonehenge)	Roundtrip Southampton	Crown Princess	20-Jul-22	3218	12	British Isles with Liverpool	Roundtrip Southampton
Sky Princess	6-Aug-21	Y122N	12	British Isles with Portland (for Stonehenge)	Roundtrip Southampton	Crown Princess	1-Aug-22	3219	12	British Isles with Orkney Islands	Roundtrip Southampton
Sky Princess	18-Aug-21	Y123	12	Scandinavia & Russia	Roundtrip Southampton	No matching 2022	cruise available				
Sky Princess	30-Aug-21	Y124N	12	British Isles with Orkney Islands	Roundtrip Southampton	Crown Princess	25-Aug-22	3221	12	British Isles with Liverpool	Roundtrip Southampton
Sky Princess	11-Sep-21	Y125N	12	British Isles with Liverpool	Roundtrip Southampton	Crown Princess	6-Sep-22	3222	12	British Isles with Portland (for Stonehenge)	Roundtrip Southampton
Sky Princess	23-Sep-21	Y126N	12	Canary Islands	Roundtrip Southampton	No matching 2022	cruise available				
Island Princess	11-Jun-21	2112	16	Land of the Midnight Sun & Summer Solstice	Roundtrip Southampton	Island Princess	13-Jun-22	2210	16	Land of the Midnight Sun & Summer Solstice	Roundtrip Southampton
Island Princess	27-Jun-21	2113	14	Scandinavia & Russia Collection	Southampton to Copenhagen	Island Princess	29-Jun-22	2211	14	Scandinavia & Russia Collection	Southampton to Copenha
Island Princess	27-Jun-21	2113A	30	Scandinavia, Russia and Iceland Adventure	Roundtrip Southampton	Island Princess	29-Jun-22	2211A	30	Scandinavia, Russia and Iceland Adventure	Roundtrip Southampton
Island Princess	11-Jul-21	2114	16	Icelandic & Norwegian Fjords	Copenhagen to Southampton	Island Princess	13-Jul-22	2212	16	Icelandic & Norwegian Fjords	Copenhagen to Southamp
Island Princess	27-Jul-21	2115	14	Scottish Highlands, Irish Counties and British Islands	Roundtrip Southampton	Island Princess	29-Jul-22	2213	14	Scottish Highlands, Irish Counties and British Islands	Roundtrip Southampton
Island Princess	10-Aug-21	2116	16	Iceland & Greenland	Roundtrip Southampton	Island Princess	12-Aug-22	2214	16	Iceland & Greenland	Roundtrip Southampton
Island Princess	26-Aug-21	2117	14	Scandinavia & Russia Collection	Southampton to Copenhagen	Island Princess	28-Aug-22	2215	14	Scandinavia & Russia Collection	Southampton to Copenha
Island Princess	26-Aug-21	2117A	30	Scandinavia, Russia and Iceland Adventure	Roundtrip Southampton	Island Princess	28-Aug-22	2215A	30	Scandinavia, Russia and Iceland Adventure	Roundtrip Southampton
Island Princess	9-Sep-21	2118	16	Icelandic & Norwegian Fjords	Copenhagen to Southampton	Island Princess	11-Sep-22	2216	16	Icelandic & Norwegian Fjords	Copenhagen to Southamp
Island Princess	25-Sep-21	2119	10	Octoberfest Capitals	Roundtrip Southampton	Island Princess	27-Sep-22	2217	10	Octoberfest Capitals	Roundtrip Southampton

