



While Princess Cruises continues to work with government and port authorities to finalize its plans for return to cruising, the company is extending its pause of cruise vacations sailing the Caribbean, California Coast, Mexico and Mediterranean through June 30, 2021.

This pause in operation affects the following voyages:

- Caribbean Princess: Seven-day Western and Eastern Caribbean cruises
- Enchanted Princess: Seven-day Mediterranean & Adriatic, seven-day Western Mediterranean, and 14-day Western Mediterranean & Adriatic Medley
- Ruby Princess: Seven-day Classic California Coast, seven-day Mexican Riviera, and five-day Cabo San Lucas Getaway sailings

For guests booked on a cancelled voyage, Princess will offer to move guests to the equivalent cruise in 2022. The rebooking process will have the added benefit of protecting the guests' 2021 fare on their 2022 voyage. Alternatively, guests can choose a future cruise credit (FCC) equivalent to 100% of the cruise fare paid plus an additional non-refundable bonus FCC equal to 10% of the cruise fare paid (minimum \$25 USD) or a full refund to the original form of payment.

For guests currently booked on a cancelled voyage where there is no matched cruise available in 2022, guests will automatically receive a refundable future cruise credit (FCC) equivalent to 100% of the cruise fare paid plus an additional non-refundable bonus FCC equal to 10% of the cruise fare paid (minimum \$25). Alternatively, guests can request a full refund to the original form of payment.

Requests must be received through this [online form](#) by **April 15, 2021** or guests will automatically receive the FCC option. FCCs can be used on any cruises booked by and sailing by December 31, 2022.

If any part of a cruisetour was booked through a Tour Operator or similar third party, guests must contact them for more information as other booking and cancellation conditions and policies may apply. Most airlines and other travel-related services such as hotels, transportation, and tours are allowing refunds or waiving change fees due to COVID-19; guests should work directly with those operators regarding their charges.

An email and/or booking notification will be issued to inform guests booked on these cruises and Travel Advisors holding group allocations of the cancellations and what options are available. Please see the chart below for the list of cancelled 2021 cruises and equivalent 2022 cruises that guests can opt to rebook where applicable.

Future Cruise Credit (FCC) Offer Terms & Conditions

For guests that paid in full for their Cruise, the value of the guest's FCC shall not exceed 110% of the base cruise fare amount (as listed on Princess Cruises guest booking confirmation), regardless of how much the guest paid to Princess Cruises for or in connection with the cruise. If a guest did not pay in full for the Cruise, the value of the refundable FCC that covers 100% value of cruise fare paid shall not exceed the base cruise fare of the cancelled cruise; the value of the FCC shall be determined by the amount paid by guest to Princess Cruises (subject to the maximum set forth herein).

In the event a guest paid for any portion of their cancelled cruise's fare using a previously issued FCC, that FCC will be returned to their [My Princess Account](#) and the amount will be deducted from the FCC calculations laid out above.

FCCs may only be applied to the cruise fare of a new cruise or cruisetour reservation with Princess Cruises. All FCCs must be used towards a Princess Cruises voyage booked by and sailing by December 31, 2022, and are subject to published terms, conditions, and restrictions. Bonus FCCs cannot be used for cruise deposits. Offer cannot be transferred. FCCs may not be used for onboard expenses, pre- and post-cruise packages, shore excursions, taxes, fees and port expenses, Princess Vacation Protection Plans (North America only), Princess EZair (n/a in UK), Plane Sailing (UK Only), Hotel Service Charges, or other optional programs or services. FCCs may be subject to additional terms and conditions. Guests or their travel advisors should verify this offer with our Reservation Agent at the time the new reservation is booked. For guests' convenience, FCCs are built in direct association with Captain Circle Numbers so they will automatically be credited toward the cruise fare of the next Princess Cruise sailing booked by the guest. Offer available to single, double, triple, and quad occupancy guests.

If a guest has not used any portion of their FCC within 12 months of its issuance, they may choose to receive a refund of the original amount retained by Princess Cruises at the time FCC was issued between June 1, 2020 and December 31, 2022, less any bonus amount. To make your request please e-mail our [contact center](#). **In no situation shall a guest be entitled to a refund greater than the amount retained by Princess Cruises.** If a guest selects an FCC and then requests a refund as set forth herein, the guest will not be entitled to any other compensation/credit.

To the extent a guest does not elect to receive a refund by April 15, 2021, that guest will be deemed to have accepted the higher value FCC Option. Once an Option is elected (or deemed elected as set forth herein), it may be deemed accepted, final, and binding.

Guests selecting the refund option shall not be entitled to any additional refund at any time.

Offer and its terms are subject to change at any time.

Please see next page for list of replacement cruises.

replacement voyages for cruises cancelled march 9, 2021

ORIGINAL 2021 ITINERARY						NEW 2022 ITINERARY					
SHIP	SAIL DATE	VOYAGE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	VOYAGE	DURATION	ITINERARY	EMBARK/DISEMBARK
Caribbean Princess	15-May-21	B121	7	Western Caribbean	Roundtrip Ft. Lauderdale	Caribbean Princess	21-May-22	B222	7	Western Caribbean	Roundtrip Ft. Lauderdale
Caribbean Princess	22-May-21	B122	7	Eastern Caribbean	Roundtrip Ft. Lauderdale	Caribbean Princess	28-May-22	B223	7	Eastern Caribbean	Roundtrip Ft. Lauderdale
Caribbean Princess	29-May-21	B123	7	Western Caribbean	Roundtrip Ft. Lauderdale	Caribbean Princess	21-May-22	B222	7	Western Caribbean	Roundtrip Ft. Lauderdale
Caribbean Princess	5-Jun-21	B124	7	Eastern Caribbean	Roundtrip Ft. Lauderdale	Caribbean Princess	28-May-22	B223	7	Eastern Caribbean	Roundtrip Ft. Lauderdale
Caribbean Princess	12-Jun-21	B125	7	Western Caribbean	Roundtrip Ft. Lauderdale	Caribbean Princess	11-Jun-22	B225	7	Western Caribbean	Roundtrip Ft. Lauderdale
Caribbean Princess	19-Jun-21	B126	7	Eastern Caribbean	Roundtrip Ft. Lauderdale	Caribbean Princess	18-Jun-22	B226	7	Eastern Caribbean Islander	Roundtrip Ft. Lauderdale
Caribbean Princess	26-Jun-21	B127	7	Western Caribbean	Roundtrip Ft. Lauderdale	Caribbean Princess	25-Jun-22	B227	7	Western Caribbean	Roundtrip Ft. Lauderdale
Enchanted Princess	22-May-21	N121	7	Mediterranean & Adriatic	Roundtrip Rome	Regal Princess	14-May-22	G221	7	Mediterranean & Adriatic	Athens to Barcelona
Enchanted Princess	29-May-21	N122	7	Western Mediterranean	Roundtrip Rome	Regal Princess	21-May-22	G222	7	Western Mediterranean	Barcelona to Rome
Enchanted Princess	29-May-21	N122A	14	Western Mediterranean & Adriatic Medley	Roundtrip Rome	Regal Princess	28-May-22	G223A	14	Adriatic & Aegean Medley	Rome to Barcelona
Enchanted Princess	5-Jun-21	N123	7	Mediterranean & Adriatic	Roundtrip Rome	Regal Princess	4-Jun-22	G224	7	Mediterranean & Adriatic	Athens to Barcelona
Enchanted Princess	12-Jun-21	N124	7	Mediterranean & Adriatic	Roundtrip Rome	Regal Princess	4-Jun-22	G224	7	Mediterranean & Adriatic	Athens to Barcelona
Enchanted Princess	19-Jun-21	N125	7	Mediterranean & Adriatic	Roundtrip Rome	Regal Princess	4-Jun-22	G224	7	Mediterranean & Adriatic	Athens to Barcelona
Enchanted Princess	19-Jun-21	N125A	14	Western Mediterranean & Adriatic Medley	Roundtrip Rome	Regal Princess	4-Jun-22	G224A	14	Western Mediterranean & Adriatic Medley	Athens to Rome
Enchanted Princess	26-Jun-21	N126	7	Western Mediterranean	Roundtrip Rome	Regal Princess	11-Jun-22	G225	7	Western Mediterranean	Barcelona to Rome
Ruby Princess	12-Jun-21	R110N	7	Mexican Riviera	Roundtrip Los Angeles	No matching 2022 cruise available					
Ruby Princess	19-Jun-21	R111N	7	Classic California Coast	Roundtrip Los Angeles	No matching 2022 cruise available					
Ruby Princess	26-Jun-21	R112N	5	Cabo San Lucas Getaway	Roundtrip Los Angeles	No matching 2022 cruise available					