



We are extending our pause in cruise vacations in Australia/New Zealand to January 27, 2022, due to the uncertainty around the return of cruising in the region.

As a result, Royal Princess and Sapphire Princess seasons through to March 2022 are being cancelled.

For guests booked on these cancelled cruises, we are offering three options to choose from:

Option 1: Princess will offer to move guests to an equivalent cruise (see list below). The rebooking offer will have the added benefit of protecting the guests' current fares on their recommended replacement cruise in the event the new cruise fare is higher.

Option 2: Bonus Future Cruise Credit. Sail with us again by accepting our special Future Cruise Credit (FCC) offer of 100% value of cruise fare paid as a refundable FCC, plus a Bonus non-refundable FCC equal to 10% of the cruise fare paid.*

- This gives our team a chance to shine at a later date by using the Future Cruise Credit on any voyage booked by December 31, 2022 and sailing by April 30, 2023.
- Money paid to Princess in excess of the cruise fare for Princess Vacation Protection, taxes, fees and port expenses, EZair or hotel packages will be refunded, as will any prepaid shore excursions and/or special service items.
- *Bonus FCC minimum of \$25 per person (minimum varies by FCC currency: \$25USD, \$25CAD, \$25AUD, \$25NZD, £25GBP, €25EUR, ¥2,500)

Option 3: Refund of all monies paid. Money will be refunded to the original method of payment.

Requests must be received through this [online form](#) by October 31, 2021, or guests will automatically receive the FCC option. FCCs can be used on any cruises booked by December 31, 2022 and sailing by April 30, 2023.

If any part of a cruise was booked through a Tour Operator or similar third party, guests must contact them for more information as other booking and cancellation conditions and policies may apply. Most airlines and other travel-related services such as hotels, transportation, and tours are allowing refunds or waiving change fees due to COVID-19; guests should work directly with those operators regarding their charges.

An email and/or booking notification will be issued to inform guests booked on these cruises and Travel Advisors holding group allocations of the cancellations and what options are available. Please see the chart below for the list of cancelled cruises and equivalent replacement cruises that guests can opt to rebook where applicable.

Future Cruise Credit (FCC) Offer Terms & Conditions

For guests that paid in full for their Cruise, the value of the guest's FCC shall not exceed 100% of the base cruise fare amount (as listed on Princess Cruises guest booking confirmation), regardless of how much the guest paid to Princess Cruises for or in connection with the cruise. If a guest did not pay in full for the Cruise, the value of the refundable FCC that covers 100% value of cruise fare paid shall not exceed the base cruise fare of the cancelled cruise; the value of the FCC shall be determined by the amount paid by guest to Princess Cruises (subject to the maximum set forth herein).

In the event a guest paid for any portion of their cancelled cruise's fare using a previously issued FCC, that FCC will be returned to their [My Princess Account](#) and the amount will be deducted from the FCC calculations laid out above.

FCCs may only be applied to the cruise fare of a new cruise or cruisetour reservation with Princess Cruises. All FCCs must be used towards a Princess Cruises voyage booked by December 31, 2022 and sailing by April 30, 2023, and are subject to published terms, conditions, and restrictions. Offer cannot be transferred. FCCs may not be used for onboard expenses, pre- and post-cruise packages, shore excursions, taxes, fees and port expenses, Princess Vacation Protection Plans (North America only), Princess EZair (n/a in UK), Plane Sailing (UK Only), Hotel Service Charges, or other optional programs or services. FCCs are subject to applicable cancellation charges as set out in the Princess [Passage Contract](#). FCCs may be subject to additional terms and conditions. Guests or their travel advisors should verify this offer with our Reservation Agent at the time the new reservation is booked. For guests' convenience, FCCs are built in direct association with Captain Circle Numbers so they will automatically be credited toward the cruise fare of the next Princess Cruise sailing booked by the guest. Offer available to single, double, triple, and quad occupancy guests.

If a guest has not used any portion of their FCC within 12 months of its issuance, they may choose to receive a refund of the original amount retained by Princess Cruises at the time FCC was issued between June 1, 2020 and December 31, 2022, less any bonus amount. To make your request please e-mail our [contact center](#). In no situation shall a guest be entitled to a refund greater than the amount retained by Princess Cruises. If a guest selects an FCC and then requests a refund as set forth herein, the guest will not be entitled to any other compensation/credit.

To the extent a guest does not elect to receive a refund by October 31, 2021, that guest will be deemed to have accepted the replacement cruise option. Once an Option is elected (or deemed elected as set forth herein), it may be deemed accepted, final, and binding.

Guests selecting the refund option shall not be entitled to any additional refund at any time.

Offer and its terms are subject to change at any time.

Please see following pages for list of replacement cruises.

Replacement Voyages for Cancelled Australia Cruises

The following cancelled cruises have an exact match. By selecting to move you are automatically choosing a specific cruise.

CANCELLED CORAL PRINCESS VOYAGES						RECOMMENDED REPLACEMENT VOYAGES					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Coral Princess	20-Dec-21	6201	14	New Zealand	Roundtrip Brisbane	Coral Princess	19-Dec-22	6301	14	New Zealand	Roundtrip Brisbane
Coral Princess	3-Jan-22	6202	14	New Zealand	Roundtrip Brisbane	Coral Princess	2-Jan-23	6302	14	New Zealand	Roundtrip Brisbane
Coral Princess	17-Jan-22	6203	10	Tasmania	Roundtrip Brisbane	Coral Princess	16-Jan-23	6303	10	Tasmania	Roundtrip Brisbane

CANCELLED ROYAL PRINCESS VOYAGES						RECOMMENDED REPLACEMENT VOYAGES					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Royal Princess	20-Dec-21	1201	13	New Zealand	Roundtrip Sydney	Majestic Princess	21-Dec-22	8301	13	New Zealand	Roundtrip Sydney
Royal Princess	2-Jan-22	1202	13	New Zealand	Roundtrip Sydney	Majestic Princess	3-Jan-23	8302	13	New Zealand	Roundtrip Sydney
Royal Princess	15-Jan-22	1203	3	Australia Getaway	Roundtrip Sydney	Royal Princess	4-Mar-23	1306	3	Australia Getaway	Roundtrip Sydney
Royal Princess	18-Jan-22	1204	12	New Zealand	Roundtrip Sydney	Royal Princess	11-Jan-23	1302	12	New Zealand	Roundtrip Sydney
Royal Princess	30-Jan-22	1205	12	New Zealand	Roundtrip Sydney	Royal Princess	11-Jan-23	1302	12	New Zealand	Roundtrip Sydney
Royal Princess	11-Feb-22	1206	7	Tasmania	Roundtrip Sydney	Majestic Princess	12-Nov-22	8242	8	Tasmania	Roundtrip Sydney
Royal Princess	18-Feb-22	1207	13	New Zealand	Roundtrip Sydney	Royal Princess	19-Feb-23	1305	13	New Zealand	Roundtrip Sydney
Royal Princess	3-Mar-22	1208	4	Tasmania Getaway	Roundtrip Sydney	Royal Princess	4-Mar-23	1306	3	Australia Getaway	Roundtrip Sydney
Royal Princess	7-Mar-22	1209	18	Asia & Australia	Sydney to Hong Kong	Royal Princess	7-Mar-23	1307	18	Asia & Australia	Sydney to Hong Kong
Royal Princess	7-Mar-22	1209A	2	Australia Getaway	Sydney to Brisbane	Royal Princess	7-Mar-23	1307A	2	Australia Getaway	Sydney to Brisbane
Royal Princess	9-Mar-22	1209B	16	Asia & Australia	Brisbane to Hong Kong	Royal Princess	9-Mar-23	1307B	16	Asia & Australia	Brisbane to Hong Kong

Replacement Voyages for Cancelled Australia Cruises

The following cancelled cruises have an exact match. By selecting to move you are automatically choosing a specific cruise.

CANCELLED SAPPHIRE PRINCESS VOYAGES						RECOMMENDED REPLACEMENT VOYAGES					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Sapphire Princess	21-Dec-21	H201N	13	New Zealand	Roundtrip Melbourne	Grand Princess	21-Dec-22	A301	13	New Zealand	Roundtrip Melbourne
Sapphire Princess	5-Jan-22	H202A	5	Australia Getaway	Adelaide to Melbourne	Grand Princess	14-Dec-22	A237A	5	Southern Australia Explorer	Melbourne to Adelaide
Sapphire Princess	3-Jan-22	H202N	7	Southern Australia Explorer	Roundtrip Melbourne	Grand Princess	3-Jan-23	A302	6	Southern Australia Explorer	Roundtrip Melbourne
Sapphire Princess	10-Jan-22	H203N	13	New Zealand	Roundtrip Melbourne	Grand Princess	9-Jan-23	A303	13	New Zealand	Roundtrip Melbourne
Sapphire Princess	23-Jan-22	H204N	6	Tasmania	Roundtrip Melbourne	Grand Princess	22-Jan-23	A304	5	Southern Australia Explorer	Roundtrip Melbourne
Sapphire Princess	29-Jan-22	H205N	13	New Zealand	Roundtrip Melbourne	Grand Princess	27-Jan-23	A305	13	New Zealand	Roundtrip Melbourne
Sapphire Princess	11-Feb-22	H206N	13	New Zealand	Roundtrip Melbourne	Grand Princess	27-Jan-23	A305	13	New Zealand	Roundtrip Melbourne
Sapphire Princess	24-Feb-22	H207A	4	Australia Getaway	Melbourne to Adelaide	Grand Princess	24-Jan-23	A304A	3	Australia Getaway	Adelaide to Melbourne
Sapphire Princess	28-Feb-22	H207B	18	Queensland	Roundtrip Adelaide	Grand Princess	5-Jan-23	A302A	19	New Zealand	Roundtrip Adelaide
Sapphire Princess	24-Feb-22	H207N	6	Southern Australia Explorer	Roundtrip Melbourne	Grand Princess	21-Mar-23	A309	7	Southern Australia Explorer	Roundtrip Melbourne
Sapphire Princess	2-Mar-22	H208N	14	Queensland	Roundtrip Melbourne	Grand Princess	17-Nov-22	A235	14	Queensland	Roundtrip Melbourne
Sapphire Princess	16-Mar-22	H209	7	Southern Australia Explorer	Roundtrip Melbourne	Grand Princess	21-Mar-23	A309	7	Southern Australia Explorer	Roundtrip Melbourne
Sapphire Princess	18-Mar-22	H209A	5	Australia Getaway	Adelaide to Melbourne	Grand Princess	22-Jan-23	A304	5	Southern Australia Explorer	Roundtrip Melbourne
Sapphire Princess	23-Mar-22	H210	7	Tasmania	Roundtrip Melbourne	Grand Princess	21-Mar-23	A309	7	Southern Australia Explorer	Roundtrip Melbourne
Sapphire Princess	30-Mar-22	H211	3	Australia Getaway	Melbourne to Sydney	Grand Princess	28-Mar-23	A310	3	Australia Getaway	Melbourne to Sydney
Sapphire Princess	2-Apr-22	H212	28	Hawaii, Tahiti & South Pacific Crossing	Sydney to San Francisco	Sapphire Princess	25-Oct-22	H238N	24	Hawaii, Tahiti & South Pacific Crossing	Sydney to Los Angeles
Sapphire Princess	2-Apr-22	H212A	31	Hawaii, Tahiti & South Pacific Crossing	Sydney to Vancouver	Royal Princess	24-Sep-22	1234*	29	Hawaii, Tahiti & South Pacific Crossing	Vancouver to Sydney
Sapphire Princess	2-Apr-22	H212B	6	Australia & New Zealand	Sydney to Auckland	Sapphire Princess	25-Oct-22	H238A	4	Australia Getaway	Sydney to Auckland
Sapphire Princess	8-Apr-22	H212C	25	Hawaii, Tahiti & South Pacific Crossing	Auckland to Vancouver	Sapphire Princess	29-Oct-22	H238B	20	Hawaii, Tahiti & South Pacific Crossing	Auckland to Los Angeles
Sapphire Princess	8-Apr-22	H212D	22	Hawaii, Tahiti & South Pacific Crossing	Auckland to San Francisco	Royal Princess	24-Sep-22	1234A*	25	Hawaii, Tahiti & South Pacific Crossing	Vancouver to Auckland
Sapphire Princess	29-Apr-22	H213	3	Pacific Coastal	San Francisco to Vancouver	Caribbean Princess	3-Apr-22	B214N	4	Pacific Coastal	San Francisco to Vancouver

* Voyage Opens For Sale 24 September