

Due to ongoing international border closures, and complexities of international travel, Princess is cancelling its 2021-2022 South America & Antarctica program, and its 2022 World Cruise (and the two Island Princess cruises prior to the World Cruise).

For guests booked on these cancelled voyages, you will have the following three options.

**Option 1:** Princess will offer to move guests to an equivalent cruise (see list below). The rebooking offer will have the added benefit of protecting the guests' current fares, incentives and promotions on their recommended replacement cruise in the event the new cruise fare is higher. Your new booking will be in the equivalent category, subject to availability.

**Option 2**: Future Cruise Credit. Sail with us again by accepting a Future Cruise Credit (FCC) of 100% value of cruise fare paid as a refundable FCC-

This gives our team a chance to shine at a later date by using the Future Cruise Credit on any voyage booked by and sailing by December 31, 2022.

Money paid to Princess in excess of the cruise fare for Princess Vacation Protection, taxes, fees
and port expenses, EZair or hotel packages will be refunded, as will any prepaid shore
excursions and/or special service items.

**Option 3**: Refund of all monies paid. Money will be refunded to the original method of payment.

Requests must be received through this <u>online form</u> by September 30, 2021, or guests will automatically be moved to the recommended replacement voyage (see list below).

If any part of a cruise was booked through a Tour Operator or similar third party, guests must contact them for more information as other booking and cancellation conditions and policies may apply. Most airlines and other travel-related services such as hotels, transportation, and tours are allowing refunds or waiving change fees due to COVID-19; guests should work directly with those operators regarding their charges.

An email and/or booking notification will be issued to inform guests booked on these cruises and Travel Advisors holding group allocations of the cancellations and what options are available. Please see the chart below for the list of cancelled cruises and equivalent replacement cruises that guests can opt to rebook where applicable.

## **Future Cruise Credit (FCC) Offer Terms & Conditions**

For guests that paid in full for their Cruise, the value of the guest's FCC shall not exceed 100% of the base cruise fare amount (as listed on Princess Cruises guest booking confirmation), regardless of how much the guest paid to Princess Cruises for or in connection with the cruise. If a guest did not pay in full for the Cruise, the value of the refundable FCC that covers 100% value of cruise fare paid shall not exceed the base cruise fare of the cancelled cruise; the value of the FCC shall be determined by the amount paid by guest to Princess Cruises (subject to the maximum set forth herein).

In the event a guest paid for any portion of their cancelled cruise's fare using a previously issued FCC, that FCC will be returned to their My Princess Account and the amount will be deducted from the FCC calculations laid out above.

FCCs may only be applied to the cruise fare of a new cruise or cruisetour reservation with Princess Cruises. All FCCs must be used towards a Princess Cruises voyage booked by and sailing by December 31, 2022, and are subject to published terms, conditions, and restrictions. Offer cannot be transferred. FCCs may not be used for onboard expenses, pre- and post-cruise packages, shore excursions, taxes, fees and port expenses, Princess Vacation Protection Plans (North America only), Princess EZair (n/a in UK), Plane Sailing (UK Only), Hotel Service Charges, or other optional programs or services. FCCs may be subject to additional terms and conditions. Guests or their travel advisors should verify this offer with our Reservation Agent at the time the new reservation is booked. For guests' convenience, FCCs are built in direct association with Captain Circle Numbers so they will automatically be credited toward the cruise fare of the next Princess Cruise sailing booked by the guest. Offer available to single, double, triple, and quad occupancy guests.

If a guest has not used any portion of their FCC within 12 months of its issuance, they may choose to receive a refund of the original amount retained by Princess Cruises at the time FCC was issued between June 1, 2020 and December 31, 2022, less any bonus amount. To make your request please e-mail our contact center. In no situation shall a guest be entitled to a refund greater than the amount retained by Princess Cruises. If a guest selects an FCC and then requests a refund as set forth herein, the guest will not be entitled to any other compensation/credit.

To the extent a guest does not elect to receive a refund by September 30, 2021, that guest will be deemed to have accepted the replacement cruise option. Once an Option is elected (or deemed elected as set forth herein), it may be deemed accepted, final, and binding.

Guests selecting the refund option shall not be entitled to any additional refund at any time.

Offer and its terms are subject to change at any time.

Please see following pages for list of replacement cruises.

## Replacement Voyages for Cancelled World Cruise and South America Cruises

The following cancelled cruises have an exact match. By selecting to move you are automatically choosing a specific cruise. If we do not receive a response from you by September 30, 2021, you will be moved to the replacement voyage.

CANCELLED VOYAGES					RECOMMENDED REPLACEMENT VOYAGES						
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Island Princess	5-Jan-22	2202A	111	World Cruise - Roundtrip Ft. Lauderdale	Roundtrip Ft. Lauderdale	Island Princess	4-Jan-24	2402A	111	World Cruise - Roundtrip Ft. Lauderdale	Roundtrip Ft. Lauderdal
Island Princess	5-Jan-22	2202B	88	World Cruise - Ft. Lauderdale to Rome	Ft. Lauderdale to Rome	Island Princess	4-Jan-24	2402B	88	World Cruise - Ft. Lauderdale to Rome	Ft. Lauderdale to Rome
Island Princess	5-Jan-22	2202C	66	World Cruise Liner - Panama Canal, South Pacific & Indian Ocean	Ft. Lauderdale to Dubai	Island Princess	4-Jan-24	2402C	66	World Cruise Liner - Panama Canal, South Pacific & Indian Ocean	Ft. Lauderdale to Dubai
Island Princess	19-Jan-22	2203	26	World Cruise Segment - Hawaii & South Pacific	Los Angeles to Sydney	Island Princess	18-Jan-24	2403	26	World Cruise Segment - Hawaii & South Pacific	Los Angeles to Sydney
Island Princess	19-Jan-22	2203A	111	World Cruise - Roundtrip Los Angeles	Roundtrip Los Angeles	Island Princess	18-Jan-24	2403A	111	World Cruise - Roundtrip Los Angeles	Roundtrip Los Angeles
Island Princess	19-Jan-22	2203B	97	World Cruise - Los Angeles to Ft. Lauderdale	Los Angeles to Ft. Lauderdale	Island Princess	18-Jan-24	2403B	97	World Cruise - Los Angeles to Ft. Lauderdale	Los Angeles to Ft. Lauderdale
Island Princess	19-Jan-22	2203C	52	World Cruise Liner - South Pacific & Indian Ocean	Los Angeles to Dubai	Island Princess	18-Jan-24	2403C	52	World Cruise Liner - South Pacific & Indian Ocean	Los Angeles to Dubai
Island Princess	15-Feb-22	2204	26	World Cruise Segment - Sydney to Dubai	Sydney to Dubai	Island Princess	14-Feb-24	2404	26	World Cruise Segment - Sydney to Dubai	Sydney to Dubai
Island Princess	13-Mar-22	2205	22	World Cruise Segment - Holy Land, Turkey & Aegean Sea	Dubai to Rome	Island Princess	11-Mar-24	2405	22	World Cruise Segment - Holy Land, Turkey & Aegean Sea	Dubai to Rome
Island Princess	13-Mar-22	2205A	45	World Cruise Liner - Mediterranean & Transatlantic Crossing	Dubai to Ft. Lauderdale	Island Princess	11-Mar-24	2405A	45	World Cruise Liner - Mediterranean & Transatlantic Crossing	Dubai to Ft. Lauderdale
Island Princess	13-Mar-22	2205B	59	World Cruise Liner - Mediterranean, Transatlantic Crossing, Panama Canal	Dubai to Los Angeles	Island Princess	11-Mar-24	2405B	59	World Cruise Liner - Mediterranean, Transatlantic Crossing, Panama Canal	Dubai to Los Angeles
Island Princess	4-Apr-22	2206	23	World Cruise Segment - Western Mediterranean Transatlantic	Rome to Ft. Lauderdale	Island Princess	2-Apr-24	2406	23	World Cruise Segment - Western Mediterranean Transatlantic	Rome to Ft. Lauderdale
CANCELLED VOYAGES					RECOMMENDED REPLACEMENT VOYAGES						
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Diamond Princess	1-Dec-21	M142B	34	Antarctica, Andes & Cape Horn Grand Adventure	Los Angeles to Buenos Aires	Sapphire Princess	2-Dec-22	H240A	33	Antarctica, Andes & Cape Horn Grand Adventure	Los Angeles to Buenos Aires
Diamond Princess	1-Dec-21	M142N	18	Andes & South America	Los Angeles to Santiago	Sapphire Princess	2-Dec-22	H240	17	Andes & South America	Los Angeles to Santiag
Diamond Princess	19-Dec-21	M201N	16	Antarctica & Cape Horn	Santiago to Buenos Aires	Sapphire Princess	19-Dec-22	H301	16	Antarctica & Cape Horn	Santiago to Buenos Air
Diamond Princess	4-Jan-22	M202N	16	Antarctica & Cape Horn	Buenos Aires to Santiago	Sapphire Princess	4-Jan-23	H302	16	Antarctica & Cape Horn	Buenos Aires to Santia
Diamond Princess	20-Jan-22	M203	16	Antarctica & Cape Horn	Santiago to Buenos Aires	Sapphire Princess	20-Jan-23	H303	16	Antarctica & Cape Horn	Santiago to Buenos Ai
Diamond Princess	5-Feb-22	M204	14	Cape Horn & Strait of Magellan	Buenos Aires to Santiago	Sapphire Princess	5-Feb-23	H304	14	Cape Horn & Strait of Magellan	Buenos Aires to Santia
Diamond Princess	19-Feb-22	M205	14	Cape Horn & Strait of Magellan	Santiago to Buenos Aires	Sapphire Princess	19-Feb-23	H305	14	Cape Horn & Strait of Magellan	Santiago to Buenos Air
Diamond Princess	5-Mar-22	M206A	31	Andes & Cape Horn Grand Adventure	Buenos Aires to Los Angeles	Sapphire Princess	5-Mar-23	H306A	32	Andes & Cape Horn Grand Adventure	Buenos Aires to Los Angeles
Diamond Princess	5-Mar-22	M206N	14	Cape Horn & Strait of Magellan	Buenos Aires to Santiago	Sapphire Princess	5-Mar-23	H306	14	Cape Horn & Strait of Magellan	Buenos Aires to Santia
Diamond Princess Diamond Princess	5-Mar-22 19-Mar-22	M206N M207N	14 17	Cape Horn & Strait of Magellan  Andes & South America	Buenos Aires to Santiago Santiago to Los Angeles	Sapphire Princess Sapphire Princess		H306 H307	14 18	Cape Horn & Strait of Magellan Andes & South America	Buenos Aires to Santi Santiago to Los Ange



## Replacement Voyages for Cancelled Island Princess and Diamond Princess Cruises

The following cancelled cruises have multiple replacement cruises. Please pick which you prefer from the right hand column. If we do not receive a response from you by September 30, 2021, you will be moved to the noted default voyage.

CANCELLED VOYAGE						CHOOSE ANY REPLACEMENT VOYAGE						
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	
Island Princess	12-Dec-21	2126	10	Panama Canal with Costa Rica & Caribbean	Roundtrip Ft. Lauderdale	Emerald Princess	9-Dec-21	E139N	10	Panama Canal with Costa Rica & Caribbean	Roundtrip Ft. Lauderdal	
						Emerald Princess	8-Jan-22	E202N	10	Panama Canal with Costa Rica & Caribbean	Roundtrip Ft. Lauderdale	
						Island Princess	12-Dec-22	2223	10	Panama Canal - Ocean to Ocean (Historic Locks)	Roundtrip Ft. Lauderdale	
CANCELLED VOYAGE						CHOOSE ANY REPLACEMENT VOYAGE						
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	
Island Princess	22-Dec-21	2201	14	Circle Caribbean	Roundtrip Ft. Lauderdale	Island Princess	22-Dec-22	2301	14	Circle Caribbean	Roundtrip Ft. Lauderdal	
						Emerald Princess	27-Feb-22	E206P	14	Circle Caribbean	Roundtrip Ft. Lauderdale	
						Emerald Princess	2-Apr-22	E208Q	14	Circle Caribbean	Roundtrip Ft. Lauderdale	
CANCELLED VOYAGE						CHOOSE ANY REPLACEMENT VOYAGE						
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	
Island Princess	5-Jan-22	2202	14	Panama Canal - Ocean to Ocean (Historic Locks)	Ft. Lauderdale to Los Angeles	Island Princess	5-Jan-23	2302	14	Panama Canal - Ocean to Ocean (Historic Locks)	Ft. Lauderdale to Los Angeles	
						Island Princess	27-Apr-22	2207	14	Panama Canal - Ocean to Ocean (Historic Locks)	Ft. Lauderdale to Los Angeles	
						Island Princess	27-Apr-23	2307	14	Panama Canal - Ocean to Ocean (Historic Locks)	Ft. Lauderdale to Los Angeles	
CANCELLED VOYAGE					CHOOSE ANY REPLACEMENT VOYAGE							
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	
Diamond Princess	5-Apr-22	M208N	22	Hawaii & Japan Pacific Crossing	Los Angeles to Tokyo (Yokohama)	Majestic Princess	24-Sep-22	8239	25	Hawaii, Tahiti & South Pacific Crossing	Los Angeles to Sydney	
						Majestic Princess	4-Apr-23	8310	28	Hawaii, Tahiti & South Pacific Crossing	Sydney to Los Angeles	