



As a result of recent deployment changes, we have made the decision to cancel the following voyages on Royal Princess:

- Royal Princess cruises from September 5, 2023 through October 10, 2023

For guests booked on these cancelled cruises, we are offering two options to choose from:

**Option 1:** Future Cruise Credit. Sail with us again by accepting our Future Cruise Credit (FCC) offer of 100% value of cruise fare paid as a refundable FCC. This gives our team a chance to shine at a later date by using the Future Cruise Credit on any voyage booked and sailing by December 31, 2024.

**Option 2:** Refund of all monies paid. Money will be refunded to the original method of payment. Requests must be received through this [online form](#) by July 15, 2022, or guests will automatically receive the FCC option. FCCs can be used on any cruises booked and sailing by December 31, 2024.

Whichever option you pick, we are also extending a special offer to receive 10% off any cruise (up to 15 days), of your choosing before the end of 2023.

- The 10% discount off a future cruise fare will be tied to your Captain's Circle Number, and redeemable at your discretion on any 2 to 15-day sailing through December 31, 2023.

If any part of a cruise was booked through a Tour Operator or similar third party, guests must contact them for more information as other booking and cancellation conditions and policies may apply.

An email and/or booking notification will be issued to inform guests booked on these cruises and Travel Advisors holding group allocations of the cancellations and what options are available. Please see the chart below for the list of cancelled cruises.

#### **Future Cruise Credit (FCC) Offer Terms & Conditions**

For guests that paid in full for their Cruise, the value of the guest's FCC shall not exceed 100% of the base cruise fare amount (as listed on Princess Cruises guest booking confirmation), regardless of how much the guest paid to Princess Cruises for or in connection with the cruise. If a guest did not pay in full for the Cruise, the value of the refundable FCC that covers 100% value of cruise fare paid shall not exceed the base cruise fare of the cancelled cruise; the value of the FCC shall be determined by the amount paid by guest to Princess Cruises (subject to the maximum set forth herein).

In the event a guest paid for any portion of their cancelled cruise's fare using a previously issued FCC, that FCC will be returned to their [My Princess Account](#) (minus cancellation fees if applicable) and the amount will be deducted from the FCC calculations laid out above.

**Future Cruise Credits** ("FCC(s)") may be awarded to guests for many reasons, including if their cruise is cancelled. Princess may sometimes also elect to award a good-will FCC, or bonus FCC. FCCs issued in lieu of refunds are refundable ("Refundable FCCs"); otherwise FCCs are not refundable ("Nonrefundable FCCs"). Guests understand that they have no right to obtain a bonus FCC in any situation and such bonus FCCs are good-will gestures only and have no cash value and cannot be returned or refunded. FCCs issued by Princess Cruises may only be used on a Princess Cruise booking. FCCs must be used before their stated expiration (book by and sail by) date.

FCCs may be applied as a form of payment towards your balance due and therefore, in accordance with our passenger contract, FCCs are subject to cancellation fees. If an FCC has been applied as a form of payment, Princess will first deduct any imposed cancellation fee from such FCC before assessing cancellation fees on other forms of payment. This means cancellation fees may be incurred by someone else on your booking who may or may not have applied FCCs of their own. Cancellation fees will be deducted from any used FCCs prior to being returned to the guest's My Princess Account (if applicable). In the event any guest believes any cancellation fees have been applied in error, they should [contact us](#).

In the event an FCC being returned to My Princess Account is expired, if the FCC is a Refundable FCC (in which case it will be labeled with a cash value), Princess will refund its remaining cash value to the associated Captain Circle Number (CCN). Nonrefundable FCCs (which are not labeled with a cash value) will expire with no refund. Cancellation of a Refundable FCC (cash value) will automatically cancel any bonus FCCs related to the original.

FCCs are non-transferrable but may be used to pay for others on the same booking. FCCs cannot be used for onboard expenses (including but not limited to shore excursions, crew incentives or other optional programs or services). While they can be used to pay for Flexible air add-ons, FCCs cannot be used within our EZair (not available in UK) or Plane Sailing (UK only) payment tools and therefore cannot cover the cost of restricted air even if booked in advance.

Guests may request a refund of the cash value (the refund amount forfeited by the guest in exchange for the Refundable FCC) of any unused Refundable FCC at any time. To make a refund request please e-mail our [contact center](#). In no situation shall a guest be entitled to a refund greater than the refund amount retained by Princess Cruises. If a guest selects an FCC and then requests a refund as set forth herein, the guest will not be entitled to any other compensation/credit.

Guests selecting the refund option shall not be entitled to any additional refund at any time.

Offer and its terms are subject to change at any time.

**CANCELLED VOYAGES:**

Ship	Sail Date	Voyage	Duration	Destination	Itinerary	Embark/Disembark
Royal Princess	5-Sep-23	1347	18	Asia	Asia & Australia	Hong Kong/Sydney
Royal Princess	5-Sep-23	1347A	16	Asia	Asia & Australia	Hong Kong/Brisbane
Royal Princess	21-Sep-23	1347B	2	Australia	Australia Seacation	Brisbane/Sydney
Royal Princess	23-Sep-23	1348	4	Australia	Tasmania Seacation	Roundtrip Sydney
Royal Princess	27-Sep-23	1349	13	South Pacific	Fiji & South Pacific	Roundtrip Sydney
Royal Princess	10-Oct-23	1350	13	Australia	New Zealand	Roundtrip Sydney