

Due to operational restrictions we have decided to sail in Hawaii starting in January. We have replaced our Hawaii cruises up to and including December 22, 2021 with alternative itineraries sailing from Los Angeles and San Francisco through this period.

Guests booked on these cancelled cruises will have three options:

**Option 1:** Princess will offer to move guests to an equivalent cruise (see replacement voyage list). The rebooking offer will have the added benefit of protecting the guests' current fares, incentives and promotions on their recommended replacement cruise in the event the new cruise fare is higher. Your new booking will be in the equivalent category, subject to availability. This is the default offer.

**Option 2**: Future Cruise Credit. Sail with us again by accepting a Future Cruise Credit (FCC) of 100% value of cruise fare paid as a refundable FCC.

This gives our team a chance to shine at a later date by using the Future Cruise Credit on any voyage booked by and sailing by December 31, 2022.

 Money paid to Princess in excess of the cruise fare for Princess Vacation Protection, taxes, fees and port expenses, EZair or hotel packages will be refunded, as will any prepaid shore excursions and/or special service items.

**Option 3**: Refund of all monies paid. Money will be refunded to the original method of payment.

As a gesture of good will for guests who would still like to travel in 2021, we are pleased to offer \$100 per person onboard credit (guests 1 and 2 only) to use on any 2021 cruise departing from Los Angeles or San Francisco (see 2021 voyage list). This credit is available regardless of which option you choose above and will automatically apply when you create a new booking with us.

Requests must be received through this <u>online form</u> by October 15, 2021, or guests will automatically be moved to the recommended replacement voyage (see list below).

If any part of a cruise was booked through a Tour Operator or similar third party, guests must contact them for more information as other booking and cancellation conditions and policies may apply. Most airlines and other travel-related services such as hotels, transportation, and tours are allowing refunds or waiving change fees due to COVID-19; guests should work directly with those operators regarding their charges.

An email and/or booking notification will be issued to inform guests booked on these cruises and Travel Advisors holding group allocations of the cancellations and what options are available. Please see the chart below for the list of cruise options replacement cruises that guests can opt to rebook where applicable.

## Future Cruise Credit (FCC) Offer Terms & Conditions

For guests that paid in full for their Cruise, the value of the guest's FCC shall not exceed 100% of the base cruise fare amount (as listed on Princess Cruises guest booking confirmation), regardless of how much the guest paid to Princess Cruises for or in connection with the cruise. If a guest did not pay in full for the Cruise, the value of the refundable FCC that covers 100% value of cruise fare paid shall not exceed the base cruise fare of the cancelled cruise; the value of the FCC shall be determined by the amount paid by guest to Princess Cruises (subject to the maximum set forth herein).

In the event a guest paid for any portion of their cancelled cruise's fare using a previously issued FCC, that FCC will be returned to their <u>My Princess Account</u> and the amount will be deducted from the FCC calculations laid out above.

FCCs may only be applied to the cruise fare of a new cruise or cruisetour reservation with Princess Cruises. All FCCs must be used towards a Princess Cruises voyage booked by and sailing by December 31, 2022, and are subject to published terms, conditions, and restrictions. Offer cannot be transferred. FCCs may not be used for onboard expenses, pre- and post-cruise packages, shore excursions, taxes, fees and port expenses, Princess Vacation Protection Plans (North America only), Princess EZair (n/a in UK), Plane Sailing (UK Only), Hotel Service Charges, or other optional programs or services. FCCs may be subject to additional terms and conditions. Guests or their travel advisors should verify this offer with our Reservation Agent at the time the new reservation is booked. For guests' convenience, FCCs are built in direct association with Captain Circle Numbers so they will automatically be credited toward the cruise fare of the next Princess Cruise sailing booked by the guest. Offer available to single, double, triple, and quad occupancy guests.

If a guest has not used any portion of their FCC within 12 months of its issuance, they may choose to receive a refund of the original amount retained by Princess Cruises at the time FCC was issued between June 1, 2020 and December 31, 2022, less any bonus amount. To make your request please e-mail our <u>contact center</u>. In no situation shall a guest be entitled to a refund greater than the amount retained by Princess Cruises. If a guest selects an FCC and then requests a refund as set forth herein, the guest will not be entitled to any other compensation/credit.

To the extent a guest does not elect to receive a refund by October 15, 2021, that guest will be deemed to have accepted the replacement cruise option. Once an Option is elected (or deemed elected as set forth herein), it may be deemed accepted, final, and binding.

Guests selecting the refund option shall not be entitled to any additional refund at any time.

Offer and its terms are subject to change at any time.

Please see following pages for list of replacement cruises.

## Replacement voyages for cancelled Hawaii cruises

The following cancelled cruises have an exact match. By selecting to move you are automatically choosing a specific cruise. If we do not receive a response from you by October 15, 2021, you will be moved to the replacement voyage.

CANCELLED VOYAGES						RECOMMENDED REPLACEMENT VOYAGES					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Grand Princess	5-Nov-21	A143	15	Hawaiian Islands	Roundtrip Los Angeles	Sapphire Princess	17-Nov-22	H239	15	Hawaiian Islands	Roundtrip Los Angeles
Grand Princess	20-Nov-21	A144	15	Hawaiian Islands	Roundtrip Los Angeles	Sapphire Princess	17-Nov-22	H239	15	Hawaiian Islands	Roundtrip Los Angeles
Grand Princess	20-Dec-21	A201	15	Hawaiian Islands	Roundtrip Los Angeles	Crown Princess	22-Dec-22	3301	15	Hawaiian Islands	Roundtrip Los Angeles
Ruby Princess	7-Nov-21	R133	15	Hawaiian Islands	Roundtrip San Francisco	Ruby Princess	7-Nov-22	R231	15	Hawaiian Islands	Roundtrip San Francisco
Ruby Princess	7-Dec-21	R136	15	Hawaiian Islands	Roundtrip San Francisco	Ruby Princess	27-Nov-22	R233	15	Hawaiian Islands	Roundtrip San Francisco
Ruby Princess	22-Dec-21	R201	15	Hawaiian Islands	Roundtrip San Francisco	Ruby Princess	22-Dec-22	R301	15	Hawaiian Islands	Roundtrip San Francisco



## All 2021 Voyages Leaving from Los Angeles and San Francisco

Shown in date order.

CRUISE	SHIP	DAY OF WEEK	SAIL DATE	FROM	то	DURATION	ITINERARY	OPEN FOR SALE
A134	Grand Princess	Saturday	25-Sep-21	Los Angeles	Los Angeles	5	Cabo San Lucas Getaway	Open now
A135	Grand Princess	Thursday	30-Sep-21	Los Angeles	Los Angeles	4	West Coast Getaway with San Diego	Open now
A136	Grand Princess	Monday	4-0ct-21	Los Angeles	Los Angeles	5	Cabo San Lucas Getaway	Open now
8141	Majestic Princess	Wednesday	6-0ct-21	Los Angeles	Los Angeles	3	West Coast Getaway with San Diego	Open now
8142	Majestic Princess	Saturday	9-0ct-21	Los Angeles	Los Angeles	7	Classic California Coast	Open now
A137	Grand Princess	Saturday	9-0ct-21	Los Angeles	Los Angeles	5	Cabo San Lucas Getaway	Open now
A138	Grand Princess	Thursday	14-0ct-21	Los Angeles	Los Angeles	4	West Coast Getaway with San Diego	Open now
8143	Majestic Princess	Saturday	16-0ct-21	Los Angeles	Los Angeles	7	Mexican Riviera	Open now
A139	Grand Princess	Monday	18-0ct-21	Los Angeles	Los Angeles	5	Cabo San Lucas Getaway	Open now
8144	Majestic Princess	Saturday	23-0ct-21	Los Angeles	Los Angeles	7	Classic California Coast	Open now
A140	Grand Princess	Saturday	23-0ct-21	Los Angeles	Los Angeles	4	West Coast Getaway with San Diego	Open now
A141	Grand Princess	Wednesday	27-0ct-21	Los Angeles	Los Angeles	5	Cabo San Lucas Getaway	Open now
8145	Majestic Princess	Saturday	30-Oct-21	Los Angeles	Los Angeles	7	Mexican Riviera	Open now
R132	Ruby Princess	Sunday	31-0ct-21	San Francisco	San Francisco	7	Classic California Coast	Open now
A142	Grand Princess	Monday	1-Nov-21	Los Angeles	Los Angeles	4	West Coast Getaway with San Diego	Open now
A143N	Grand Princess	Friday	5-Nov-21	Los Angeles	Los Angeles	5	West Coast Getaway with San Francisco	NEW, Open for Sale September 16
8146	Majestic Princess	Saturday	6-Nov-21	Los Angeles	Los Angeles	7	Mexican Riviera	Open now
R133N	Ruby Princess	Sunday	7-Nov-21	San Francisco	San Francisco	5	West Coast Getaway with San Diego	NEW, Open for Sale September 16
A143P	Grand Princess	Wednesday	10-Nov-21	Los Angeles	Los Angeles	10	Baja Peninsula & Sea of Cortez	NEW, Open for Sale September 16
R133P	Ruby Princess	Friday	12-Nov-21	San Francisco	San Francisco	10	California Coast with Cabo San Lucas	NEW, Open for Sale September 16
8147	Majestic Princess	Saturday	13-Nov-21	Los Angeles	Los Angeles	7	Mexican Riviera	Open now
8148	Majestic Princess	Saturday	20-Nov-21	Los Angeles	Los Angeles	7	Mexican Riviera	Open now
A144N	Grand Princess	Saturday	20-Nov-21	Los Angeles	Los Angeles	8	California Coast with Cabo San Lucas	NEW, Open for Sale September 16
R134	Ruby Princess	Monday	22-Nov-21	San Francisco	San Francisco	5	West Coast Getaway with San Diego	Open now



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CRUISE	SHIP	DAY OF WEEK	SAIL DATE	FROM	то	DURATION	ITINERARY	OPEN FOR SALE
R135	Ruby Princess	Saturday	27-Nov-21	San Francisco	San Francisco	10	Mexican Riviera	Open now
8149	Majestic Princess	Saturday	27-Nov-21	Los Angeles	Los Angeles	7	Mexican Riviera	Open now
A144P	Grand Princess	Sunday	28-Nov-21	Los Angeles	Los Angeles	7	Classic California Coast	NEW, Open for Sale September 16
8150	Majestic Princess	Saturday	4-Dec-21	Los Angeles	Los Angeles	7	Mexican Riviera	Open now
A145	Grand Princess	Sunday	5-Dec-21	Los Angeles	Los Angeles	10	Baja Peninsula & Sea of Cortez	Open now
R136N	Ruby Princess	Tuesday	7-Dec-21	San Francisco	San Francisco	10	California Coast with Cabo San Lucas	NEW, Open for Sale September 16
8151	Majestic Princess	Saturday	11-Dec-21	Los Angeles	Los Angeles	7	Mexican Riviera	Open now
A146	Grand Princess	Wednesday	15-Dec-21	Los Angeles	Los Angeles	5	Cabo San Lucas Getaway	Open now
R137	Ruby Princess	Friday	17-Dec-21	San Francisco	San Francisco	10	Mexican Riviera	NEW, Open for Sale September 16
8152	Majestic Princess	Saturday	18-Dec-21	Los Angeles	Los Angeles	4	West Coast Getaway with San Diego	Open now
A147	Grand Princess	Monday	20-Dec-21	Los Angeles	Los Angeles	10	California Coast with Cabo San Lucas	NEW, Open for Sale September 16
8153	Majestic Princess	Wednesday	22-Dec-21	Los Angeles	Los Angeles	7	Mexican Riviera	Open now
R201N	Ruby Princess	Monday	27-Dec-21	San Francisco	San Francisco	10	California Coast with Cabo San Lucas	NEW, Open for Sale September 16
8201	Majestic Princess	Wednesday	29-Dec-21	Los Angeles	Los Angeles	10	Baja Peninsula & Sea of Cortez	Open now
A201N	Grand Princess	Thursday	30-Dec-21	Los Angeles	Los Angeles	5	Cabo San Lucas Getaway	NEW, Open for Sale September 16

