

After careful consideration, we have found it necessary to delay the restart of Island Princess and Crown Princess to Spring 2022 to enable further staggering of our broader return to service plans. Island Princess will now return to service on April 27 with her published 14-day Panama Canal cruise and Crown Princess will restart on her published May 7 seven-day cruise to Alaska. As a result of these changes, the following cruises have been cancelled.

- Crown Princess cruises through April 29, 2022
- Island Princess cruises through April 17, 2022

Guests booked on these cancelled cruises will have three options:

**Option 1:** Princess will offer to move guests to an equivalent cruise (see replacement voyage list). The rebooking offer will have the added benefit of protecting the guests' current fares, incentives and promotions on their recommended replacement cruise in the event the new cruise fare is higher. Your new booking will be in the equivalent category, subject to availability. This is the default offer.

**Option 2**: Future Cruise Credit. Sail with us again by accepting a Future Cruise Credit (FCC) of 100% value of cruise fare paid as a refundable FCC.

This gives our team a chance to shine at a later date by using the Future Cruise Credit on any voyage booked by and sailing by December 31, 2022.

 Money paid to Princess in excess of the cruise fare for Princess Vacation Protection, taxes, fees and port expenses, EZair or hotel packages will be refunded, as will any prepaid shore excursions and/or special service items.

Option 3: Refund of all monies paid. Money will be refunded to the original method of payment.

Requests must be received through this <u>online form</u> by December 31, 2021, or guests will automatically be moved to the recommended replacement voyage (see list below).

If any part of a cruise was booked through a Tour Operator or similar third party, guests must contact them for more information as other booking and cancellation conditions and policies may apply. Most airlines and other travel-related services such as hotels, transportation, and tours are allowing refunds or waiving change fees due to COVID-19; guests should work directly with those operators regarding their charges.

An email and/or booking notification will be issued to inform guests booked on these cruises and Travel Advisors holding group allocations of the cancellations and what options are available. Please see the chart below for the list of cruise options replacement cruises that guests can opt to rebook where applicable.

## **Future Cruise Credit (FCC) Offer Terms & Conditions**

For guests that paid in full for their Cruise, the value of the guest's FCC shall not exceed 100% of the base cruise fare amount (as listed on Princess Cruises guest booking confirmation), regardless of how much the guest paid to Princess Cruises for or in connection with the cruise. If a guest did not pay in full for the Cruise, the value of the refundable FCC that covers 100% value of cruise fare paid shall not exceed the base cruise fare of the cancelled cruise; the value of the FCC shall be determined by the amount paid by guest to Princess Cruises (subject to the maximum set forth herein).

In the event a guest paid for any portion of their cancelled cruise's fare using a previously issued FCC, that FCC will be returned to their <u>My Princess Account</u> and the amount will be deducted from the FCC calculations laid out above.

FCCs may only be applied to the cruise fare of a new cruise or cruisetour reservation with Princess Cruises. All FCCs must be used towards a Princess Cruises voyage booked by and sailing by December 31, 2022, and are subject to published terms, conditions, and restrictions. Offer cannot be transferred. FCCs may not be used for onboard expenses, pre- and post-cruise packages, shore excursions, taxes, fees and port expenses, Princess Vacation Protection Plans (North America only), Princess EZair (n/a in UK), Plane Sailing (UK Only), Hotel Service Charges, or other optional programs or services. FCCs are subject to applicable cancellation charges as set out in the Princess Passage Contract. Guests or their travel advisors should verify this offer with our Reservation Agent at the time the new reservation is booked. For guests' convenience, FCCs are built in direct association with Captain Circle Numbers so they will automatically be credited toward the cruise fare of the next Princess Cruise sailing booked by the guest. Offer available to single, double, triple, and quad occupancy guests.

If a guest has not used any portion of their FCC within 12 months of its issuance, they may choose to receive a refund of the original amount retained by Princess Cruises at the time FCC was issued between June 1, 2020 and December 31, 2022, less any bonus amount. To make your request please e-mail our contact center. In no situation shall a guest be entitled to a refund greater than the amount retained by Princess Cruises. If a guest selects an FCC and then requests a refund as set forth herein, the guest will not be entitled to any other compensation/credit.

To the extent a guest does not elect to receive a refund by December 31, 2021, that guest will be deemed to have accepted the replacement cruise option. Once an Option is elected (or deemed elected as set forth herein), it may be deemed accepted, final, and binding.

Guests selecting the refund option shall not be entitled to any additional refund at any time.

Offer and its terms are subject to change at any time.

Please see following pages for list of replacement cruises.

## Replacement Voyages for Cancelled Island Princess and Crown Princess Cruises

The following cancelled cruises have multiple replacement cruises. Please pick which you prefer from the right hand column. If we do not receive a response from you by December 31, 2021, you will be moved to the noted default voyage.

	D VOYAGES	S				RECOMMENDED REPLACEMENT VOYAGES							
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK		
Island Princess	6-Mar-22	2202N	14	Circle Caribbean	Roundtrip Fort Lauderdale	Emerald Princess	3-Mar-23	E306	14	Circle Caribbean	Roundtrip Fort Lauderdale		
						Caribbean Princess	27-Jan-23	B304	14	Circle Caribbean	Roundtrip Fort Lauderdal		
CANCELLEI	D VOYAGES	S				RECOMMEN	IDED REI	PLACEN	IENT VOY	/AGES			
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK		
Island Princess	20-Mar-22	2203N	7	Eastern Caribbean with Puerto Rico	Roundtrip Fort Lauderdale	Regal Princess	19-Mar-23	G313	7	Eastern Caribbean with St. Kitts	Roundtrip Fort Lauderdale		
Island Princess	27-Mar-22	2204N	7	Western Caribbean with Bahamas	Roundtrip Fort Lauderdale	Regal Princess	26-Mar-23	G314	7	Eastern Caribbean with Puerto Rico	Roundtrip Fort Lauderdale		
Island Princess	3-Apr-22	2205N	7	Eastern Caribbean with St. Kitts	Roundtrip Fort Lauderdale	Regal Princess	2-Apr-23	G315	7	Western Caribbean with Bahamas	Roundtrip Fort Lauderdale		
Island Princess	10-Apr-22	2206N	7	Western Caribbean with Mexico	Roundtrip Fort Lauderdale	Caribbean Princess	8-Apr-23	B311	7	Eastern Caribbean with Bahamas	Roundtrip Fort Lauderdale		
						Sky Princess	19-Feb-22	Y208	7	Eastern Caribbean with Bahamas	Roundtrip Fort Lauderda		
						Sky Princess	26-Feb-22	Y209	7	Western Caribbean with Grand Cayman	Roundtrip Fort Lauderda		
										Giana Cayman			
CANCELLEI	D VOYAGES	S				RECOMMEN	IDED REI	PLACEM	IENT VO	·			
	D VOYAGES	S CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	RECOMMEN	IDED REI	PLACEM CRUISE		·	EMBARK/DISEMBARK		
CANCELLES SHIP Island Princess			DURATION 14	ITINERARY  Caribbean East/West Adventure	EMBARK/DISEMBARK  Roundtrip Fort Lauderdale			CRUISE		/AGES	EMBARK/DISEMBARK  Roundtrip Fort Lauderdale		
SHIP	SAIL DATE	CRUISE		Caribbean East/West	Roundtrip	SHIP	SAIL DATE	CRUISE	DURATION	YAGES ITINERARY Caribbean Eastern	Roundtrip		
SHIP Island Princess Island Princess	SAIL DATE 20-Mar-22	CRUISE 2203D	14	Caribbean East/West Adventure Caribbean East/West	Roundtrip Fort Lauderdale Roundtrip	SHIP  Regal Princess  Caribbean	SAIL DATE 19-Mar-23	CRUISE G313A	DURATION 14	ITINERARY  Caribbean Eastern Adventure Caribbean East/West	Roundtrip Fort Lauderdale Roundtrip		
SHIP Island Princess	20-Mar-22 27-Mar-22	2203D 2204A	14	Caribbean East/West Adventure Caribbean East/West Adventure Caribbean East/West	Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale Roundtrip	SHIP  Regal Princess  Caribbean  Princess  Caribbean	SAIL DATE  19-Mar-23  1-Apr-23	CRUISE G313A B310A	DURATION  14  14	ITINERARY  Caribbean Eastern Adventure Caribbean East/West Adventure Caribbean East/West	Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale Roundtrip		
SHIP Island Princess Island Princess	20-Mar-22 27-Mar-22	2203D 2204A	14	Caribbean East/West Adventure Caribbean East/West Adventure Caribbean East/West	Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale Roundtrip	SHIP  Regal Princess  Caribbean  Princess  Caribbean  Princess	SAIL DATE  19-Mar-23  1-Apr-23  8-Apr-23	G313A B310A B311A	14 14 14	ITINERARY  Caribbean Eastern Adventure Caribbean East/West Adventure Caribbean East/West Adventure Caribbean East/West	Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale		
SHIP Island Princess Island Princess	20-Mar-22 27-Mar-22 3-Apr-22	2203D 2204A 2205C	14	Caribbean East/West Adventure Caribbean East/West Adventure Caribbean East/West	Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale Roundtrip	Regal Princess Caribbean Princess Caribbean Princess Sky Princess	SAIL DATE  19-Mar-23  1-Apr-23  8-Apr-23  19-Feb-22  26-Feb-22	G313A B310A B311A Y208A Y209A	14 14 14 14 14	ITINERARY  Caribbean Eastern Adventure Caribbean East/West Adventure	Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale Roundtrip Fort Lauderda		
Island Princess Island Princess Island Princess Island Princess	20-Mar-22 27-Mar-22 3-Apr-22	2203D 2204A 2205C	14	Caribbean East/West Adventure Caribbean East/West Adventure Caribbean East/West	Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale Roundtrip	Regal Princess Caribbean Princess Caribbean Princess Sky Princess Sky Princess	SAIL DATE  19-Mar-23  1-Apr-23  8-Apr-23  19-Feb-22  26-Feb-22	G313A B310A B311A Y208A Y209A	14 14 14 14 14 14 14	ITINERARY  Caribbean Eastern Adventure Caribbean East/West Adventure	Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale Roundtrip Fort Lauderda		
SHIP  Island Princess  Island Princess  Island Princess	20-Mar-22 27-Mar-22 3-Apr-22	2203D 2204A 2205C	14 14 14	Caribbean East/West Adventure Caribbean East/West Adventure Caribbean East/West Adventure	Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale	Regal Princess Caribbean Princess Caribbean Princess Sky Princess Sky Princess RECOMMEN	SAIL DATE  19-Mar-23  1-Apr-23  8-Apr-23  19-Feb-22  26-Feb-22	G313A B310A B311A Y208A Y209A	14 14 14 14 14 14 14	ITINERARY  Caribbean Eastern Adventure Caribbean East/West Adventure	Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale Roundtrip Fort Lauderdale Roundtrip Fort Lauderda		



## Replacement Voyages for Cancelled Island Princess and Crown Princess Cruises

The following cancelled cruises have multiple replacement cruises. Please pick which you prefer from the right hand column. If we do not receive a response from you by December 31, 2021, you will be moved to the noted default voyage.

CANCELLED VOYAGES						RECOMMENDED REPLACEMENT VOYAGES					
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK
Crown Princess	27-Mar-22	3209N	3	Pacific Coastal	Vancouver to Seattle	Crown Princess	3-May-23	3310	3	Pacific Coastal	Vancouver to Seattle
						Discovery Princess	4-May-22	X217	4	Alaska Sampler	Vancouver to Seattle

CANCELLED VOYAGES						RECOMMENDED REPLACEMENT VOYAGES						
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	
Crown Princess	21-Mar-22	3208P	6	Pacific Wine Country	Los Angeles to Vancouver	Grand Princess	19-Apr-22	A210	6	Pacific Wine Country	Los Angeles to Vancouver	
						Majestic Princess	12-Mar-22	8211	7	Classic California Coast	Roundtrip Los Angeles	
						Majestic Princess	26-Mar-22	8213	7	Classic California Coast	Roundtrip Los Angeles	

CANCELLED VOYAGES						RECOMMENDED REPLACEMENT VOYAGES						
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	
Crown Princess	13-Feb-22	3206P	7	Classic California Coast	Roundtrip Los Angeles	Discover Princess	11-Mar-23	X312	7	Classic California Coast	Roundtrip Los Angeles	
Crown Princess	20-Feb-22	3207N	7	Classic California Coast	Roundtrip Los Angeles	Majestic Princess	12-Mar-22	8211	7	Classic California Coast	Roundtrip Los Angeles	
Crown Princess	27-Feb-22	3207P	7	Classic California Coast	Roundtrip Los Angeles	Majestic Princess	26-Mar-22	8213	7	Classic California Coast	Roundtrip Los Angeles	

CANCELLED VOYAGES						RECOMMENDED REPLACEMENT VOYAGES						
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	
Crown Princess	15-Apr-22	3210P	7	Northern California Coast	Roundtrip Seattle	Ruby Princess	23-Apr-23	R311	7	Pacific Northwest Coast	Roundtrip San Francisco	
Crown Princess	22-Apr-22	3211P	7	Northern California Coast	Roundtrip Seattle	Ruby Princess	30-Apr-23	R312	7	Pacific Northwest Coast	Roundtrip San Francisco	
						Crown Princess	7-May-22	3212N	7	Inside Passage (with Glacier Bay NP)	Roundtrip Seattle	

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CANCELLED VOYAGES							RECOMMENDED REPLACEMENT VOYAGES						
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK		
Crown Princess	6-Mar-22	3208N	15	Hawaiian Islands	Roundtrip Los Angeles	Crown Princess	2-Mar-23	3306	15	Hawaiian Islands	Roundtrip Los Angeles		
						Crown Princess	15-Feb-23	3305	15	Hawaiian Islands	Roundtrip Los Angeles		
						Crown Princess	14-Apr-23	3308	15	Hawaiian Islands	Roundtrip Los Angeles		
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CANCELLED VOYAGES						RECOMMENDED REPLACEMENT VOYAGES						
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	
Crown Princess	30-Mar-22	3209P	16	Hawaiian Islands	Roundtrip Seattle	Ruby Princess	27-Mar-23	R308	15	Hawaiian Islands	Roundtrip San Francisco	
						Ruby Princess	12-Mar-23	R307	15	Hawaiian Islands	Roundtrip San Francisco	
						Ruby Princess	10-Feb-22	R205	15	Hawaiian Islands	Roundtrip San Francisco	

CANCELLED VOYAGES							RECOMMENDED REPLACEMENT VOYAGES						
SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK	SHIP	SAIL DATE	CRUISE	DURATION	ITINERARY	EMBARK/DISEMBARK		
Crown Princess	29-Apr-22	3211Q	8	Inside Passage (with Glacier Bay NP)	Roundtrip Seattle	Crown Princess	7-May-22	3212N	7	Inside Passage (with Glacier Bay NP)	Roundtrip Seattle		
						Crown Princess	14-May-22	3213N	7	Inside Passage (with Glacier Bay NP)	Roundtrip Seattle		
						Crown Princess	21-May-22	3214N	7	Inside Passage (with Glacier Bay NP)	Roundtrip Seattle		