
CRUISES & CRUISETOURS

EUROPE

Cruisetour Information

Voyages K804-K817, A818N-A832, 3821-3832A, E814-E824



PRINCESS CRUISES

escape completely®

On the following pages we have assembled some useful information specific to your European cruisetour. We have learned that having an idea of what to expect makes for a more relaxing experience. Before travel, it helps to become acquainted with the information here, as well as the detailed itinerary. Of course, there is much more information available than we can possibly provide. Please visit the travel section of your favorite bookstore, or consult the Internet for its wealth of up-to-date information.

The information presented here is divided into general details that apply to all programs. As you have chosen an escorted land tour, your experienced Tour Director will address any concerns that arise during travel. After travel, we look forward to receiving your completed evaluation, which enables us to better meet the expectations of our future guests. We are anticipating your upcoming arrival and look forward to having you join us.

USEFUL ITEMS WHILE TRAVELING

- Passport and other necessary documents
- Money belt
- Small battery powered alarm clock
- Electrical converter and/or adapter
- Medicines or prescriptions
- Sunglasses
- Chapstick, moisturizing cream, sunblock
- Camera equipment and an ample supply of film
- Extra batteries
- Swimsuit
- Comfortable walking shoes, casual shoes (2 pairs)
- Wash cloth & disposable towelettes
- Small bottle of hand sanitizer

AIRLINE RESERVATIONS

Regardless of whether you have made reservations on your own or through Princess, we encourage you to contact the airlines directly to reconfirm your flights prior to departure, check the baggage allowance and excess baggage rates, and leave details with how you may be contacted should changes occur. Schedule changes are frequent in early and late summer and the air carriers themselves often change the flight numbers and routings. It is important to be aware of the most current information prior to leaving for the airport. It is also important to ask your travel agent to make your seat assignments, add frequent flyer numbers and any special meal requests for you as soon as possible upon receipt of flight details. Please be advised that not all airlines provide pre-reserved seats, add frequent flyer numbers to records or apply frequent flyer bonus upgrades to flights booked by Princess. Summer travel is very busy. To ensure that you and your companions will be seated together, it is important, where possible, to make these reservations in advance. Princess does not make seat assignments on your behalf. Airline tickets for domestic flights within Europe which are an included part of the itinerary will be given to you during the tour

by the Tour Director.

If you are purchasing air through Princess and are not happy with the air notification, or have a preference for a specific carrier or routing, we encourage you to take advantage of our FlightChoice Plus program to assist you in choosing a flight schedule that meets your expectations. For a nominal charge, plus any additional costs, these details can be fully under your control. As many will opt for this extra service, the flight schedules that remain available to Princess with our contracted fares are often the less preferable routings and times. Princess will issue electronic air tickets for all flights where they are offered. Airline schedules are subject to change.

It is a misconception that booking your air through Princess will result in an expedited solution should you encounter any problems with your flights en route to your cruise or tour. When these problems arise all guests are treated equally by the airlines regardless of the origin of their reservation. Our only recourse is to refer you to the carrier with whom you are traveling to seek an appropriate solution. For this reason we strongly advise guests to protect themselves with insurance coverage that includes a travel delay component, or better yet, to treat themselves to an extra night and arrive a day earlier than the scheduled start of your tour. If Princess Travel Care was purchased and your air was booked through Princess, tour delay coverage is included. Few things are more disappointing than missing the first few days of your cruise or tour due to unforeseen circumstances.

ASSISTANCE EN ROUTE

To advise Princess of a delay en route to your cruise or tour departure, please contact the special desk for this purpose at 1-800-545-0008 (valid in U.S. and Canada only) between the hours of 5:30 a.m. and 8:00 p.m., Monday through Friday, 5:00 a.m. to 5:00 p.m., Saturday and 5:00 a.m. to 3:30 p.m., Sunday, Pacific Standard Time. Non U.S. and Canada (other than UK), please call 1-661-753-0000, ext 22058. UK passengers may call 0238063-4166 during normal business hours. Outside of business hours, they should call 0238065-6412.

As previously suggested, please work with the individual airlines to get you to your destination as soon as possible.

If you have purchased a transfer and find no one to greet you upon arrival at your destination, please take a taxi to your hotel. Upon arrival at the hotel, you may leave a message for the Tour Director.

BAGGAGE

Once air tickets have been received, contact the air carriers for the baggage allowance and excess baggage rates. **If you are flying within Europe as part of your cruisetour, the maximum weight of checked baggage is 44 pounds per person, not per bag. Weights over 44 pounds may be subject to the excess charges, which you will need to pay. These rates vary by carrier and can be as high as 4 USD per pound.**

As your baggage will travel on many different modes of transportation, please choose sturdy cases with functional locks that have been properly tagged with personal identification both inside and out. **It is important to remember to keep all valuables, medications and documents, including your passport, on your person. Please don't pack your airline tickets or cruise documents.** If baggage becomes lost, the reissue of tickets is at your expense and can be costly.

Please be aware of screening procedures in place at all airports in the United States. All checked baggage will be 100% screened. Please take the time to familiarize yourself with security procedures for both checked and carry-on baggage to ensure your timely departure. Below are some tips from the TSA (Transportation Security Administration) website that you may want to keep in mind while packing.

- Do not pack film in your checked baggage, as screening equipment will damage undeveloped film.
- Avoid packing food and drink items in checked baggage.

- Avoid over-packing your bag as it will be easier for screeners to close if the need to hand search arises.
- Spread out books and documents within your bag; do not stack them on top of each other.
- Consider putting personal belongings in clear plastic bags. This will reduce the chance that a TSA screener will have to handle them.

For more information on screening procedures please see the TSA website at www.tsatraveltips.us. As airport security regulations regarding luggage and content are subject to change, we recommend you consult airport / airline websites for up-to-date information.

CANCELLATIONS

For details regarding cancellation fees, please refer to the brochure. Once travel has begun, tour inclusions are non-refundable. Our contracts are such that we pay our hotels and sightseeing vendors based on guaranteed numbers that are supplied in advance of your arrival. As such, even hotel rooms that are rebooked have been pre-paid by Princess and cannot be refunded.

CLIMATE

Average low/high temperatures in the cities visited are listed in degrees Fahrenheit.

	May	June	July	August	September	October
Budapest	52/72	59/79	61/82	61/81	54/73	45-61
Cork	44/57	49/62	52/65	52/65	50/62	45-51
Florence	52/75	57/84	64/93	57/90	55/82	50-70
Killarney	45/61	50/67	54/68	54/68	50/62	45-51
London	47/62	53/69	56/71	56/71	52/65	44-69
Milan	48/70	54/78	59/84	58/82	52/75	47-64
Prague	46/66	52/72	55/75	55/73	50/68	39-54
Rome	54/71	61/77	66/83	67/83	62/79	50-72
Shannon	45/60	50/64	54/67	53/67	50/63	45-51
Venice	55/70	61/76	65/81	64/81	59/74	56-68
Vienna	50/66	57/73	59/77	59/75	52/68	43-57

CLOTHING & PERSONAL EFFECTS

We recommend that you bring casual, comfortable, easy-care clothes for sightseeing. Please be aware that when visiting places of religious importance, certain dress codes are required. Kindly show your respect and avoid wearing shorts, bare shoulders, low-cut tops and short skirts (above the knee) if scheduled to visit religious sites. If you have a question regarding appropriate attire, please ask your Tour Director. Flat-soled, comfortable walking shoes are recommended. An umbrella or raincoat may come in handy, and a warm sweater for the evenings. Allow for possible colder weather if you are traveling in the spring or fall. If you are likely to opt for a fancier restaurant for those dinners on your own, don't forget to pack slightly more "dressy" clothing, such as a jacket and tie for men.

Should you wear prescription glasses or contact lenses, it is wise to bring a spare pair, as well as a copy of the prescription.

For your mobile phone to function abroad, remember to activate a "roaming" or global network-searching option. This can be expensive so be sure and check the rates.

Most hotel bathrooms have hairdryers, or they can be borrowed from reception, so it is not necessary to pack one. The use of travel irons is generally not permitted in hotels and curling irons are discouraged.

In the event that your passport or airline tickets are lost or stolen while traveling, you will find that having copies of them facilitates the reporting process. Before leaving home, please make two photocopies of your passport and airline tickets; leave one with someone at home, and keep one with you, but separate from your actual documents. It's useful to carry spare passport photos too. With increasing security measures, there is more possibility of baggage being delayed during air transport. As a precaution, take a change of clothing in your hand luggage and pack items in your traveling companion's bag so that you are able to change clothing should your luggage be delayed. Also, place a copy of the hotel list for your trip inside each piece of luggage in case it gets delayed. Any claims for reimbursement should be addressed to the airline carrier. To assist in this process, a claim form should be filled out at the appropriate airline desk before leaving the airport, and the airline should be provided with a copy of your hotel list so that the delayed luggage may be forwarded correctly. It is the responsibility of the airline to keep you informed and to ensure your bag is delivered to you en route, as timings and method of luggage retrieval are solely in their hands.

CONNECTING FLIGHTS

Princess representatives do not meet passengers making connections to and from the start or end of their cruisetour.

CURRENCY

Local currencies are:

Austria	euro	EUR
Czech Republic	crown (koruna)	CZK
England	pound sterling	GBP
Hungary	forint	HUF
Ireland	euro	EUR
Italy	euro	EUR

Inquire at your bank for exchange rates in effect when you travel.

DOCUMENTATION

Materials received today include important information to provide for the most enjoyment. As shore excursions are popular and some are very limited in capacity, we encourage you to pre-reserve your preferences at your earliest convenience by returning the enclosed reservation forms. Shore excursions may also be reserved by entering the details on our web site at www.princess.com under the "Cruise Personalizer" heading. There are additionally items that will make your embarkation smoother by supplying the details in advance. All this information may be returned by mail or fax or entered directly via our web site. Please note that shore excursion tickets will be waiting for you in your stateroom.

Everything that you have purchased on the land tour is found in the detailed itinerary. If you believe you have purchased something that is not detailed in this itinerary, please ask your travel agent to contact us as soon as possible so that we can remedy your concerns.

Approximately two weeks prior to departure, you will receive paper airline tickets only if we are unable to use electronic tickets for your airline schedule.

A majority of countries insist that passports be valid for at least a six month time period so please check that yours is valid for at least six months beyond the conclusion of your trip. Secure any visas or multiple entry visas before leaving home; check your itinerary carefully and ask your local consulates for advice. Vacations can be disrupted or altered altogether if the correct documents cannot be supplied at airports or borders so check very carefully that you have the required paperwork.

ELECTRICITY

Voltage requirements can vary throughout Europe. Most continental countries visited will use 220 volts (AC) with two round prongs. England and Ireland use 240 volts with three thick, flat prongs. You will likely need an adapter and a converter, unless your appliance is dual-voltage. In this case, you will only need an adapter to enable you to use items, such as a razor. For safety reasons, the use of curling irons and travel irons may not be permitted; ask your Tour Director or the hotel reception for advice before using them.

ESCORTED TOURS

The Tour Director, specifically chosen to escort your land tour, has been selected for his or her knowledge and experience in European itineraries. Unless otherwise stated, he or she accompanies you throughout your land travels, but does not accompany you on any flight between the cruise and tour, or on your Princess cruise. Local guides are used as well for their unique perspective and experience in their areas of expertise.

HEALTH NOTICE

Princess requires written notification of medical conditions at the time the reservation is made. Please forward those details to Princess Cruises, Attention: Fleet Medical Department, P.O. Box 947 Santa Clarita, CA 91380-9047. Please ensure that you and your doctor have taken into consideration the itinerary you have chosen. If you have a medical history of note, it is often helpful to travel with a copy of pertinent medical records, and your doctor's telephone number. You should be in good general health for your cruisetour. Bring an ample supply of prescription medications with you and make sure to pack them in your carry-on bag. We also recommend you carry a copy of such prescriptions with you. Most tours include multiple venues in a relatively short period of time and include a great deal of walking. If you lead a sedentary life, enjoy brief walks to improve physical condition before leaving home.

HOTEL ACCOMMODATIONS

Hotels vary in size and style, yet all share convenient locations and were chosen with your comfort in mind. Hotel rooms in Europe are usually smaller than those in the United States. The European standard for two persons in a room is two beds made up separately, placed side by side with a common headboard. Queen beds are rare in Europe. Single rooms are smaller and have only one bed. Triple rooms are usually no larger than twin rooms, and the third bed, if there is one, is often a rollaway.

Occasionally, triple rooms are configured with two double beds. There is often little room to store baggage so for your own comfort, it is best to keep it limited.

While we communicate specific requests, bed types and room locations can be limited; therefore, room assignments are at the discretion of hotel management. European hotels are unlikely to have rooms specifically designated as non-smoking. Smoking is a common practice in Europe and non-smoking rooms are relatively rare. While the requests are communicated, non-smoking rooms are not guaranteed. Additionally, air conditioning is centrally controlled and quite likely to be set at higher temperatures than you may be accustomed to during hot weather. As a general rule, check-out is before noon and check-in is after 4:00 p.m.

Ice machines are often not available (when getting ice from the bar, a small gratuity to the bartender is customary); fixtures in bathrooms and bedrooms are not standardized; minibar items and access to pay-TV channels are at your own expense (hotel refrigerators may be on an automatic charge system). In some hotels, key cards operate the room lighting system and/or air conditioning, the elevator, and the key card may have to be inserted into a special slot/box by the bedroom door for these to function; in others, corridor and bathroom lighting may be automatic (ecology measures). Liquid soap dispensers are often fitted in bathrooms and showers. Bathtubs may be higher or of a different design than back home; attention is needed when entering or exiting hotel bathtubs or showers. Please ask at Reception if you require a non-slip bathmat. Showers and shower fittings may also be unusual (no shower curtains, half screens), and floors may be wet (where possible try to use less water, also as an ecology measure). Hotel fittings and room layout may generally be of different design than back home.

Hours of worship: If you would like to attend a service and it meshes with your itinerary, ask at Reception for local places and times of worship.

INSURANCE COVERAGE

If you have purchased Princess Travel Care, please refer to the Description of Coverage enclosed regarding the specific coverage.

If you have not purchased Princess Travel Care please be aware that Princess ships are flagged in a foreign country, and it is important to ensure that your medical insurance covers this specific situation. Medical evacuation is incredibly expensive. We strongly suggest that you purchase alternative insurance to protect your investment.

Princess Travel Care and Princess Travel Care Gold protection is the only compensation Princess offers should you have to cancel or cut short your Princess vacation.

LANGUAGE

English is the language that will be used throughout your travel, including commentary. In larger cities and in most resort areas, you will encounter many English-speaking residents. Most people involved in tourism speak English as well. Your Tour Director is able to navigate the variety of languages encountered when traveling in foreign countries.

In Austria, German is the official language, although many people speak some English. Czech is spoken in the Czech Republic. You will find a growing number of people who speak English and many who speak German. Hungarians speak Hungarian, but German and English may be understood. It is always polite to first ask (in the local language, if you are able) if the person with whom you are communicating speaks English.

The language in London and Ireland is familiar to most Americans, although the accent has its challenges from time to time.

Many Italians can understand a good bit of English, but don't always speak it well.

MEALS

Please refer to your tour itinerary or our Europe 2008 brochure for information on which meals are included in the cost of your vacation. Most included breakfasts are European-style buffets consisting of fruit, cheese, breads, cold meats, hot and cold cereals and juice. Included lunches and dinners are from set menus that have been selected to feature the local cuisine. Coffee, tea and mineral water are included with meals. Generally, soft drinks, and alcoholic beverages are not included. It is not common for tap water to be served; however, please refrain from drinking the tap water in Prague. It is customary in Europe to dine later than one would expect in the U.S. and service is more leisurely.

Every attempt will be made to honor special dietary considerations, but these needs must be communicated in advance in order for us to try and accommodate your request. Please forward those details to Princess Tours, 800 5th Ave, Suite 2600, Seattle, WA 98104.

While on tour, some meals are on your own, giving you the opportunity to explore the choices most appealing to you. Your Tour Director will be available to assist you in making dining arrangements.

MONEY MATTERS

The easiest way to exchange money in Europe is by using an ATM machine. They are everywhere and usually offer a more favorable rate than either travelers' checks or exchange bureaus. If you plan to use an ATM card, you should verify with your bank that the card will work outside of North America and be sure to have your PIN number memorized. PIN codes should consist of numbers, NOT letters (European ATM's have numerical key pads only). Many banks require that your ATM card be activated for international use. Visa, MasterCard and American Express are accepted in most locations.

Travelers' checks are becoming extremely difficult to use in Europe, and Euro travelers' checks are nearly impossible to cash. If you do bring a few travelers' checks for back-up safety reasons, we suggest larger denomination checks (\$50, \$100) because of fixed-rate service charges per check when you exchange them for cash. In most cases, you will not be able to use checks as cash to purchase items in stores or pay for restaurant meals; instead exchange checks for local currency at a local bank.

It is wise to obtain, before leaving home, a small amount of euro, the currency used in 12 participating European Union countries including France, Spain, Austria, Ireland, Italy, Belgium, Netherlands and Greece. This will come in handy for minor purchases, tipping in restaurants, taxis, personal sightseeing and for using some of the pay restrooms along the highways.

The euro coins come in eight denominations that are 1, 2, 5, 10, 20 and 50 euro cents or EUR 1 and EUR 2. One euro is divided into 100 cents. There are seven banknotes: 5, 10, 20, 50, 100, 200 and 500.

OPTIONAL EXCURSIONS

Several optional highlights are offered for your tour vacation at reasonable all-inclusive prices; **these cannot be pre-purchased until your arrival in Europe**; they are set out below by city to help you identify your preferences. (Dress for evening excursions smart casual, no formal dress required). Prices are indicated in Euro, to be paid in cash or by credit card. If you plan to pay by credit card, please note that you will be debited in Euro and it may take up to eight weeks after vacation before the charge shows on your statement. The currency conversion is assessed by your credit card company together with conversion charges. Please note that debit cards or the Novus/Discover card cannot be accepted. You are welcome to use Visa, MasterCard, or American Express (cards should be valid for at least 30 days after completion of your vacation). For practical purposes, your Tour Director will probably request that you pay 25% of the total for your optional excursions in cash. Due to early printing deadlines, prices on the list below may be subject to small changes; your Tour Director will advise you of the correct price.

Berlin Dinner E.53: Three-course meal with drinks in local restaurant.

Berlin Excursion to Potsdam E.40: Gardens of Sans Souci Palace; Cecilienhof Palace where Truman, Attlee and Stalin signed Potsdam Agreement; Glienicke Bridge

Berlin Show: E.60: Live orchestra, singers, fantastic costumes and scenery, underwater ballet, international acrobats.

Budapest Danube Cruise E.50: Spectacular river views of city's main sights

Budapest Hungarian Folklore Evening: E.32.

Budapest Illumination Drive E.24: City's historic center and splendid panorama from Gellert Hill.

Budapest Parliament Building and Crown Jewels E.33.

Florence Highlights of Uffizi Gallery E.37.

Florence Renaissance Dinner E.53: Four-course dinner with wine in magnificent Palazzo Borghese, waiters in 15th century costume, jester, music, ballet.

Florence Tuscan Dinner E.51: Traditional meal including drinks in picturesque country setting.

Ireland Killarney Jaunting Car Ride E.12: Horse drawn jaunting car through National Park to ancient Ross Castle.

Ireland Killarney Pub Evening E.29: Scenic drive to traditional inn, two drinks of choice.

Prague Dinner in Town: E.44: Drive through illuminated center to local restaurant for three-course dinner with typical Czech aperitif and drinks.

Prague Moldau Cruise with Lunch E.42: One and a half hour cruise by private boat with beautiful vistas of Prague; lunch with aperitif, drink and live music on board.

Prague By Night E.32: Spectacular views of Prague; taste Czech beer and enjoy traditional melodies in a local tavern; stroll across ancient Charles Bridge.

Vienna Best of Mozart E.55: Concert of the Wiener Mozart Orchestra in historical costume in one of Vienna's most beautiful concert halls.

Vienna Classical Austrian Dinner E.50: Four-course dinner with drinks at famous restaurant in former Austrian Imperial hunting country.

Vienna Excursion to the Vienna Woods E.38: Beautiful scenery, a visit to mystical Cistercian Holy Cross Abbey and more.

Vienna Excursion to Bratislava E.46: Walk through the medieval Old Town with a local expert, visit St. Martin's Cathedral/or the Primate's Palace.

Vienna Heurigen Dinner E.48: Traditional Wiener Schnitzel, Apfelstrudel and Heurigen new wine accompanied by merry music in picturesque wine-growing area village.

PHOTOGRAPHY

Make sure your camera equipment is working and bring plenty of film / memory cards. Lost film is a common problem for travelers. We recommend you mark each roll of film with your name and address to facilitate the return of your prized vacation memories. Label your camera too, and check to make sure you have not left it in a hotel room or on the motorcoach. Remember to carry extra batteries for cameras and flash units. In certain venues, photography may be restricted, so please observe all postings. When in doubt, consult your Tour Director.

REQUESTS TO TRAVEL WITH FRIENDS

We will endeavor to assign families and friends traveling together to the same hotels and conveyances whenever possible, provided we have received this information at least 30 days prior to your departure. If you are unsure if this request has been made, please confirm these details with your travel agent. Accommodations are often impossible to change once you are on tour.

SECURITY PRECAUTIONS

While in Europe, exercise the same common sense you would in any large city or unfamiliar place. Don't tempt fate by leaving cash, jewelry, travelers' checks, or cameras unattended, even in hotel breakfast/dining rooms. Carry only small amounts of cash, and keep it in several locations. We recommend that you leave your valuable jewelry, keys, and address books at home. Take the necessary safeguards against petty street crime (pickpockets, who are sometimes children), as it is not uncommon in tourist areas. Essentials like your passport, credit and ATM cards, cash, and travel documents should be kept in secure slacks/trousers and a money belt and in your possession at all times or in the hotel safe.

SHOPPING

You will often receive a better exchange rate when purchases are made with a credit card. This will also afford you some protection should the product or service be unsatisfactory (please verify the specifics with your credit card company). In Europe, most shops are closed on Sundays.

Shops in Vienna are open Monday through Friday 9:00 a.m. to 6:00 p.m. and Saturday 9:00 a.m. to 5:00 p.m. Shops in Budapest are open Monday through Friday 10:00 a.m. to 6:00 p.m. and Saturday 10:00 a.m. to 1:00 p.m. Shops in Prague are open Monday through Friday 8:00 a.m. to 7:00 p.m. and Saturday 9:00 a.m. to 4:00 p.m. Austria's value-added tax (VAT) is about 20%, and will be included in the price of almost all purchases. This tax is usually refundable when residency and minimum purchase requirements are met. The Czech Republic's VAT is approximately 22%.

Shops in London are open Monday through Saturday 9:00 a.m. to 5:30 p.m. and usually on Sundays from 10:00 a.m. to 4:00 p.m. In Ireland all shops are generally open from 9:00 a.m. to 5:30 p.m. Monday to Saturday. England and Ireland have a 17.5% national value-added tax that is added to all restaurant bills and to many purchased items. You may be eligible for a refund if you shop in stores that participate in the Retail Export Scheme. There is a 20.6% value-added tax (TVA in France) on most products and services. Taxes paid on food and services are not refundable.

Italy's shopping hours vary widely, please check with your Tour Director for shopping hours. In Italy there is a 19% value-added tax (IVA in Italy) that is tacked on to restaurant, hotel and most other goods. In most cases this is refundable to visitors with

non-European Union passports. Some stores post "tax-free for tourist" signs in store window; others will credit the VAT refunds directly to a credit card. If this option is available it is the most convenient, otherwise the store will issue a voucher that will need to be processed at the airport, validated by a customs agent (for this you must show the goods) and then refunded at the tax-free cash refund booth at the airport. Tourists can also mail in a tax-exemption form within 90 days of the purchase, once they return home. Beware purchasing counterfeit items (CD's/DVD's, bags, wallets, watches, sunglasses, etc); plain clothes policeman circulate in crowds and heavily fine sellers and buyers.

Look through your home Customs' website for information on allowances and purchases you will be permitted to bring back from your vacation: <http://www/cbp.gov>.

SIGHTSEEING

In order to accommodate the many fascinating sights there are to see in the short time you have to see them, there is not a large allowance of free time during your tour. Your itinerary notes time available for you to explore on your own ("afternoon at leisure," for example). We suggest that you plan extra time on your own pre- or post-cruise or tour if you anticipate needing a longer visit in a given location.

You will find that most of Europe's centuries-old cities are far more accessible by foot than by vehicle, and often, it is not possible for your motorcoach to drop you off right at the entrance to hotels and attractions. For maximum enjoyment of your trip, you should be prepared for daily walking (up to 2 hours) that involves stairs and uneven surfaces. Many streets in Europe are cobblestone.

Depending on ecclesiastical programs, current security measures, and excessively long lines at peak times, there may be reduced/no access to some churches or cathedrals (especially on Sundays and religious holidays). During European festive days and religious holidays, particularly in May/June, services in general may be slightly reduced.

SMOKING

Though prohibited on motorcoaches and in many sightseeing venues, smoking is an acceptable practice throughout much of Europe and is permitted in many public places, including restaurants. In Ireland, smoking is not allowed in public places. Please adjust your expectations accordingly.

TIPPING

Normal tips for baggage porters, bellman, waiters for your group meals, motorcoach drivers and local guides have been included. The customary end-of-tour gratuity to your Tour Director is not included but is left to your discretion. The industry standards are 3-4 Euros per person per day in Continental Europe and 2-3 UK£ per person per day for the Tour Director in the United Kingdom.

These references are to assist you for those meals and beverages not included in the program. In London, if the service is not included on the bill, 10-15% gratuity is recommended. The custom of leaving a tip, while not obligatory is the norm in restaurants. The amount should reflect the satisfaction of the service and usually ranges between 5% and 10% of the total bill. Service is included on all restaurant and bar bills in Vienna, Budapest and Prague. For exceptional service, an additional gratuity of 5% to 10% is customary. In Italy, service is included in the bill, but again, it is customary to leave an additional 5% to 10%. In most Italian restaurants there is also a per person cover charge, which will be added to your check. (In larger bars and cafes in Italy, decide what you would like, pay at the cash desk, then take your ticket to the barman to ask for your order. Either eat at the bar, or at the seating section, which may involve an extra charge).

TRANSFERS

Optional transfers are available between the pier and airport on the day of embarkation/disembarkation only. In addition,

transfers between the airport and your hotel on the start/end date of your tour are optional as well. If you have made your own flight arrangements, not utilizing the FlightChoice Air Program, and have purchased a Princess transfer, please ensure that you provide us with your flight arrival and departure details at least 45 days prior to departure. Any changes to your original flight schedule also need to be advised as soon as they are known.

If you have not purchased a Princess transfer and will be taking a taxi to your hotel, ensure that you have the hotel address available for the driver. We recommend you pre-negotiate taxi fares to avoid unpleasant surprises at the end of the journey, and choose vehicles with a meter and a taxi sign on the roof.

Upon arrival at your hotel, please locate the Princess/Globus bulletin board (ask Reception if you cannot find it in the lobby) for information and any last minute changes.

TRANSPORTATION

European roads are generally smaller than back home and due to increasing local traffic it may take longer to cover distances than expected. The motorcoaches are air-conditioned, except in England, and generally equipped with an emergency rest room. Due to strict environmental standards, coaches will not be kept running, and therefore; will not be air-conditioned, during sightseeing stops. European laws concerning hygiene prohibit the use of on-board restrooms in non-emergency situations. Ample rest stops are made when traveling between cities to allow you to stretch your legs or use the local facilities, which may require payment for use. Rest areas tend to be simple, and may offer hot and cold beverages and light snacks for purchase.

Be considerate of others when reclining seats, bringing on extra carry-on luggage, respecting timings and seat rotation, and avoiding conversation while commentary is being given. Perishable food items and drinks to-go should not be carried on the coach. To avoid food odors and to keep the coach as clean as possible, please bring only dry foods and water on board. You are kindly requested to refrain from using a mobile phone while on a moving coach, except in emergencies.

Passengers must remain seated at all times while the coach is in motion and fasten seats where fitted. Failure to do so may result in serious injury if the driver has to change speed, brake, or stop suddenly. Passengers using the emergency washroom do so at their own risk. No wheeled luggage of any size should be kept inside the motorcoach. Heavy items, bottles, etc., should not be stored overhead; hand luggage should be placed safely under your seat. Coach aisles must be kept clear of all luggage and personal effects at all times. Please take time to note the location of all emergency exits. In the event of an accident, should exit from the doors or emergency exits/hatches be impossible, large panes such as the windscreen must be hit in the corners in order to break the glass.

No passengers should remain on the motorcoach during comfort or other stops. Do not leave any valuable items on the coach. Please watch the stairs and overhead entrances when ascending or descending from the motorcoach. Always check for traffic when exiting and walking away from the motorcoach and when re-entering the coach.

Be careful when crossing roads:

Continental Europe: Motorists drive on the Right; look left, look right, look left again!

Ireland: Motorists drive on the Left; look right, look left, look right again!

Please always be personally aware and careful for safety's sake.

WHEELCHAIR NOTICE

Princess requires notification in advance if you will be traveling with a wheelchair. We will seek additional information to help us determine how best to meet your needs. Many areas require advance planning to be ready to accommodate wheelchairs and we cannot guarantee your needs will be met in the absence of this information. A qualified and physically able companion must accompany you. We have a department designated to assist you in the coordination of these details so that you might relax and rest assured that we are ready to provide you with a quality experience. If you have special requests or questions

regarding accessibility, or you would like to request a disabled or easy access room, please put your request in writing and fax it to the Princess Access Office at 661-284-4408 at least 30 days prior to your travel. Or if you have questions about the program in general, please call the Princess Access Office at 661-284-4521. We remind you that for travel on land tours or Cruise Plus/ Tour Plus, should you need a wheelchair, it is imperative that you bring your own.

European standards are much different than those in the U.S. Provisions for travelers with disabilities are limited in Europe. In most cases, motorcoaches are not lift-equipped for those fully dependent on a wheelchair. Though newer hotels usually provide wheelchair access, it is often difficult to find elsewhere. As circumstances vary, we will make every attempt to accommodate your individual needs, but it is wise to expect limitations.