



MISSING/DAMAGE REPORT FORM

PRINCESS CRUISES
escape completely®

This request form does not constitute a claim against Princess Cruises / Princess Tours or its affiliates. Princess Cruises does not assume responsibility for any damage or loss of missing, forgotten, or items otherwise separated from its owner as defined in the Passage Contract. Princess Cruises / Princess Tours does not guarantee or imply your missing property will be recovered. Processing Time: Missing Luggage: Ten (10) business days for domestic itineraries, thirty (30) business days for international itineraries. Missing Articles: Four (4) to six (6) weeks. Upon recovery, your property will be shipped to the address on this form at your expense. Luggage will be shipped to the address on the luggage tag. (Attach additional sheet if necessary.)

SECTION 1: PERSONAL INFORMATION

BOOKING NO.	SHIP/HOTEL	CABIN/ROOM	VOYAGE/TOUR
LAST NAME		FIRST NAME	
ADDRESS	CITY	STATE/PROVINCE	ZIP/POSTAL CODE
COUNTRY	HOME PHONE	MOBILE PHONE	EMAIL

SECTION 2: TRACKING INFORMATION

LUGGAGE / PROPERTY LAST SEEN OR DAMAGE OCCURRED: Check one:	<input type="checkbox"/> Pier	<input type="checkbox"/> Ship	<input type="checkbox"/> Hotel	ARRIVAL FLIGHT INFO IF APPLICABLE (FLIGHT #, AIRPORT, FLIGHT DATE & TIME, ETC.)
	<input type="checkbox"/> Bus	<input type="checkbox"/> Airport	<input type="checkbox"/> Train	ARRIVAL FLIGHT INFO IF APPLICABLE (FLIGHT #, AIRPORT, FLIGHT DATE & TIME, ETC.)
AIRLINE CLAIM CHECK NUMBER	ADDITIONAL TRACKING INFORMATION (SHORE EXCURSION, POINT OF CONTACT, BUS DRIVER NAME, ETC.)			

SECTION 3: MISSING / DAMAGED LUGGAGE

TOTAL NUMBER OF PIECES:	COLOR:
<input type="checkbox"/> One <input type="checkbox"/> Two <input type="checkbox"/> Three <input type="checkbox"/> Four <input type="checkbox"/> More _____	<input type="checkbox"/> Black <input type="checkbox"/> Blue <input type="checkbox"/> Green <input type="checkbox"/> Gray <input type="checkbox"/> Red <input type="checkbox"/> Yellow <input type="checkbox"/> Other _____
TYPE OF LUGGAGE:	
<input type="checkbox"/> Softside Pull <input type="checkbox"/> Hardside Pull <input type="checkbox"/> Duffel <input type="checkbox"/> Suit Bag <input type="checkbox"/> Backpack <input type="checkbox"/> Hardside No Pull <input type="checkbox"/> Softside No Pull <input type="checkbox"/> Shoulder Bag	
BRAND	PRINT: <input type="checkbox"/> Floral <input type="checkbox"/> Plaid <input type="checkbox"/> Other _____
	SIZE: <input type="checkbox"/> 18" <input type="checkbox"/> 25" <input type="checkbox"/> 30" <input type="checkbox"/> Other _____
NAME ON LUGGAGE TAG	<input type="checkbox"/> Same As Above
	EMBARKATION TAG COLOR AND NUMBER
	DISEMBARKATION TAG COLOR AND NUMBER
DESCRIPTION OF DAMAGE OR ADDITIONAL INFORMATION:	

SECTION 4: MISSING / DAMAGED PROPERTY (Attach photos / additional sheets if necessary)

ITEM TYPE

Ring Watch Necklace Earrings Wallet Passport Other _____

SKETCH

DESCRIPTION, AS DETAILED AS POSSIBLE:

SECTION 5: AUTHORIZATION

I AUTHORIZE PRINCESS CRUISES / PRINCESS TOURS ITS AGENTS OR AFFILIATES TO ACT ON MY BEHALF TO LOCATE THE PROPERTY I HAVE INDICATED, AND I ACCEPT AND AGREE TO PAY SHIPPING COSTS INVOLVED.

SIGNED

DATE

Please email or print this form and submit via fax or mail to address provided:

24305 Town Center Drive, Santa Clarita, CA 91355

EMAIL: lostandfound@princesscruises.com

TEL: (800) 243-7342 x22019

FAX: (661) 753-0165